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Contract

Microsoft Enterprise Support Services

Coventry University

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075159

Procurement identifier (OCID): ocds-h6vhtk-05e43a

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Scope

Reference

PA-SC-1700-25-WP

Description

The Microsoft Unified Support agreement is a direct escalation route for issues and support with infrastructure and other group technology platforms. It also covers training, professional engagements and significant benefits to technology teams across Digital Services. This has been in place since 2009 and is an annual renewal subscription.

Contract 1. Microsoft Enterprise Support Services

Supplier

- Microsoft Ltd

Contract value

- £139,000 excluding VAT
- £166,800 including VAT

Below the relevant threshold

Date signed

24 September 2025

Contract dates

- 24 September 2025 to 23 September 2026
- 1 year

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - without competition

Supplier

Microsoft Ltd

Microsoft Campus Thames Valley Park

Reading

RG6 1WG

United Kingdom

Email: svcuks@microsoft.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Microsoft Enterprise Support Services

Contracting authority

Coventry University

- Public Procurement Organisation Number: PMMH-2339-NMGH

Priory Street

Coventry

CV1 5FB

United Kingdom

Email: Procurement@coventry.ac.uk

Website: <http://www.coventry.ac.uk>

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government