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Award

Direct Award for Planned Maintenance of Proprietary Nurse Call Systems at Birmingham Heartlands Hospital

University Hospitals Birmingham NHS Foundation Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075154

Procurement identifier (OCID): ocds-h6vhtk-0595cc ([view related notices](#))

Published 19 November 2025, 11:38am

Scope

Description

This contract is for the maintenance and support of a proprietary pneumatic tube systems supplied by Static Systems Group. The system operates as a closed-loop solution, with servicing, firmware updates and component support exclusively available through the original manufacturer.

Contract 1. Planned Maintenance of Proprietary Nurse Call System

Supplier

- STATIC SYSTEMS GROUP LIMITED

Contract value

- £169,970 excluding VAT
- £203,964 including VAT

Above the relevant threshold

Award decision date

19 November 2025

Standstill period

- End: 28 November 2025
- 8 working days

Earliest date the contract will be signed

30 November 2025

Contract dates (estimated)

- 1 December 2025 to 18 November 2030
- 4 years, 11 months, 18 days

Main procurement category

Services

CPV classifications

- 50421000 - Repair and maintenance services of medical equipment

Contract locations

- UKG - West Midlands (England)

Procedure

Procedure type

Direct award

Supplier

STATIC SYSTEMS GROUP LIMITED

- Companies House: 01331299

Heath Mill Road

Wolverhampton

WV5 8AN

United Kingdom

Email: reception@staticsystems.co.uk

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

N/A

Associated people/organisations:

N/A

Contract 1. Planned Maintenance of Proprietary Nurse Call System

Contracting authority

University Hospitals Birmingham NHS Foundation Trust

- Public Procurement Organisation Number: PWVL-6877-BXXV

Queen Elizabeth Hospital Birmingham

Birmingham

B15 2GW

United Kingdom

Email: alan.hastings@uhb.nhs.uk

Website: <https://www.health-family.force.com/s/Welcome>

Region: UKG31 - Birmingham

Organisation type: Public authority - central government