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Contract

## **24 hour Bespoke Service for one Young Person**

Conwy County Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-075150

Procurement identifier (OCID): ocds-h6vhtk-036a6e

Published 19 November 2025, 11:31am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Conwy County Borough Council

Coed Pella

Conwy

LL32 8DU

#### **Contact**

Anita Williams

#### **Email**

[anita.williams@conwy.gov.uk](mailto:anita.williams@conwy.gov.uk)

#### **Telephone**

+44 1492574114

#### **Country**

United Kingdom

**NUTS code**

UKL13 - Conwy and Denbighshire

**Internet address(es)**

Main address

<http://www.conwy.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0389](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0389)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

24 hour Bespoke Service for one Young Person

Reference number

CG/Sept 2022

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Conwy County Borough Council is working in collaboration with BCUHB to commence tender which is anticipated to commence within a week. The tender is to award one contract for a bespoke service for one Young Person of 16 years of age planning to return to live in the Conwy area. The purpose of the service is to create a safe and nurturing place where the Young Person can be fully supported with high quality trauma informed care and support. As part of this exercise proposals are invited from experienced and qualified organisations to submit a tender for Option 1 (Supported Living: Service) and/or Option 2 (Solo residential care package: Accommodation and Service). Each tender will be considered and evaluated separately with the intention to select the best proposal for the Young Person. This bespoke contract is applicable for three years and an option to extend for a further two year period.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Conwy

#### **II.2.4) Description of the procurement**

Tender Option 1 seeks proposals from experienced and suitable organisations registered to deliver domiciliary care services for young people in order to provide a bespoke 24 hour supported a living service that is able to assist the Young Person living independently in his own home with support. A suitable property is currently being sourced by the Local Authority within the Conwy area. The Landlord will be the Local Authority and the Young Person's occupancy will be under a licence to occupy. The Service Provider will focus on delivering a highly bespoke trauma informed care and support, working as part of a multi-disciplinary group. The service will be person centred, utilising structured proactive approaches to help the Young Person reach his full potential and smooth transition into adulthood.

Tender Option 2 seeks proposals from experienced and suitable organisations to provide a solo residential care placement to be registered with the Care Inspectorate for Wales. The Provider is required to source accommodation within the Conwy area and deliver a tailored, outcome focused service in line with the Young Person's needs to help him reach his goals and full potential. The Service required will be built on adopting proactive and therapeutic approaches in relation to the Young Person's behaviour, working closely with other agencies e.g. BCUHB. As he reaches adulthood, intentions are to maintain the continuity of the Provider's service under a less intense environment and provide support that enables a smooth transition into independent living.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality weighting / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The contract is required with immediate effect with timescales agreed in line with the Provider's tender proposal.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

Accelerated procedure

Justification:

The specific requirements to provide a bespoke service relating to a young person aged 16 has given rise to an urgent need for the supply of specialist supported living service because of the circumstances which requires intense joint working across agencies in preparation for his release from the secure unit. A Prior Information Notice was issued, however there is insufficient time to comply with the standard procurement open procedure timescales for this procurement. Accordingly, Conwy County Borough Council is using the accelerated time limits permitted under the Public Contract Regulations 2015 (regulation [27(5) for the open procedure (under the Light Touch Regime) in respect of this procurement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-027563](#)

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## **Section V. Award of contract**

### **Contract No**

CG/Sept 2022

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:158308)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom