

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/075150-2025>

Contract

24 hour Bespoke Service for one Young Person

Conwy County Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-075150

Procurement identifier (OCID): ocids-h6vhtk-036a6e

Published 19 November 2025, 11:31am

Section I: Contracting authority

I.1) Name and addresses

Conwy County Borough Council

Coed Pella

Conwy

LL32 8DU

Contact

Anita Williams

Email

anita.williams@conwy.gov.uk

Telephone

+44 1492574114

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<http://www.conwy.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0389

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

24 hour Bespoke Service for one Young Person

Reference number

CG/Sept 2022

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Conwy County Borough Council is working in collaboration with BCUHB to commence tender which is anticipated to commence within a week. The tender is to award one contract for a bespoke service for one Young Person of 16 years of age planning to return to live in the Conwy area. The purpose of the service is to create a safe and nurturing place where the Young Person can be fully supported with high quality trauma informed care and support. As part of this exercise proposals are invited from experienced and qualified organisations to submit a tender for Option 1 (Supported Living: Service) and/or Option 2 (Solo residential care package: Accommodation and Service). Each tender will be considered and evaluated separately with the intention to select the best proposal for the Young Person. This bespoke contract is applicable for three years and an option to extend for a further two year period.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Conwy

II.2.4) Description of the procurement

Tender Option 1 seeks proposals from experienced and suitable organisations registered to deliver domiciliary care services for young people in order to provide a bespoke 24 hour supported a living service that is able to assist the Young Person living independently in his own home with support. A suitable property is currently being sourced by the Local Authority within the Conwy area. The Landlord will be the Local Authority and the Young Person's occupancy will be under a licence to occupy. The Service Provider will focus on delivering a highly bespoke trauma informed care and support, working as part of a multi-disciplinary group. The service will be person centred, utilising structured proactive approaches to help the Young Person reach his full potential and smooth transition into adulthood.

Tender Option 2 seeks proposals from experienced and suitable organisations to provide a solo residential care placement to be registered with the Care Inspectorate for Wales. The Provider is required to source accommodation within the Conwy area and deliver a tailored, outcome focused service in line with the Young Person's needs to help him reach his goals and full potential. The Service required will be built on adopting proactive and therapeutic approaches in relation to the Young Person's behaviour, working closely with other agencies e.g. BCUHB. As he reaches adulthood, intentions are to maintain the continuity of the Provider's service under a less intense environment and provide support that enables a smooth transition into independent living.

II.2.5) Award criteria

Quality criterion - Name: Quality weighting / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The contract is required with immediate effect with timescales agreed in line with the Provider's tender proposal.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

The specific requirements to provide a bespoke service relating to a young person aged 16 has given rise to an urgent need for the supply of specialist supported living service because of the circumstances which requires intense joint working across agencies in preparation for his release from the secure unit. A Prior Information Notice was issued, however there is insufficient time to comply with the standard procurement open procedure timescales for this procurement. Accordingly, Conwy County Borough Council is using the accelerated time limits permitted under the Public Contract Regulations 2015 (regulation [27(5) for the open procedure (under the Light Touch Regime) in respect of this procurement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027563](#)

Section V. Award of contract

Contract No

CG/Sept 2022

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

(WA Ref:158308)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom