

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/075130-2025>

Contract

## **Support and Maintenance - DFU Dell Isilon Storage Array**

South Yorkshire Mayoral Combined Authority

F03: Contract award notice

Notice identifier: 2025/S 000-075130

Procurement identifier (OCID): ocds-h6vhtk-05e425

Published 19 November 2025, 11:18am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Yorkshire Mayoral Combined Authority

11 Broad Street West

Sheffield

S12BQ

#### **Contact**

Paul Armstrong

#### **Email**

[paul.armstrong@southyorkshire.police.uk](mailto:paul.armstrong@southyorkshire.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE32 - Sheffield

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.southyorkshire.police.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Public order and safety

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Support and Maintenance - DFU Dell Isilon Storage Array

Reference number

0144-2025

**II.1.2) Main CPV code**

- 72700000 - Computer network services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A new 3-year support and maintenance agreement has been sourced from Dell via Insight, which meets the DFU's operational and technical requirements. The proposed

contract ensures:

- Continued access to Dell's technical support and expertise
- Timely hardware replacement and software updates
- Risk mitigation for system downtime or failure

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £255,823.33

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

#### **II.2.4) Description of the procurement**

A new 3-year support and maintenance agreement has been sourced from Dell via Insight, which meets the DFU's operational and technical requirements. The proposed contract ensures:

- Continued access to Dell's technical support and expertise
- Timely hardware replacement and software updates
- Risk mitigation for system downtime or failure

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to restricted procedure

Explanation:

Direct award process as per the Ts and Cs of the WYCA IT framework

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Insight Direct (UK) Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

02579852

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £255,823.33

Total value of the contract/lot: £255,823.33

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 100 %

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

SYMCA

Sheffield

Country

United Kingdom