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Contract

Support and Maintenance - DFU Dell Isilon Storage Array

South Yorkshire Mayoral Combined Authority

F03: Contract award notice

Notice identifier: 2025/S 000-075130

Procurement identifier (OCID): ocds-h6vhtk-05e425

Published 19 November 2025, 11:18am

Section I: Contracting authority

I.1) Name and addresses

South Yorkshire Mayoral Combined Authority

11 Broad Street West

Sheffield

S12BQ

Contact

Paul Armstrong

Email

paul.armstrong@southyorkshire.police.uk

Country

United Kingdom

Region code

UKE32 - Sheffield

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southyorkshire.police.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and Maintenance - DFU Dell Isilon Storage Array

Reference number

0144-2025

II.1.2) Main CPV code

- 72700000 - Computer network services

II.1.3) Type of contract

Services

II.1.4) Short description

A new 3-year support and maintenance agreement has been sourced from Dell via Insight, which meets the DFU's operational and technical requirements. The proposed

contract ensures:

- Continued access to Dell's technical support and expertise
- Timely hardware replacement and software updates
- Risk mitigation for system downtime or failure

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £255,823.33

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

A new 3-year support and maintenance agreement has been sourced from Dell via Insight, which meets the DFU's operational and technical requirements. The proposed contract ensures:

- Continued access to Dell's technical support and expertise
- Timely hardware replacement and software updates
- Risk mitigation for system downtime or failure

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to restricted procedure

Explanation:

Direct award process as per the Ts and Cs of the WYCA IT framework

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insight Direct (UK) Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

02579852

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £255,823.33

Total value of the contract/lot: £255,823.33

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 100 %

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

SYMCA

Sheffield

Country

United Kingdom