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Contract

Liaison and Diversion Services (Cornwall)

DEVON PARTNERSHIP NHS TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-075107

Procurement identifier (OCID): ocds-h6vhtk-05e417

Published 19 November 2025, 10:54am

Section I: Contracting authority

I.1) Name and addresses

DEVON PARTNERSHIP NHS TRUST

Wonford House

Exeter

EX25AF

Contact

Helen Jaques

Email

helen.jaques@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.dpt.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Liaison and Diversion Services (Cornwall)

Reference number

INCS_L&D_CW_1

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Liaison and Diversion (L&D) identifies individuals who have mental health, neuro diverse conditions, learning disability, substance misuse or other vulnerabilities when they first

come into contact with the criminal justice system (CJS) as suspects, defendants or offenders, usually in Police Custody Suites, through Voluntary Attendance or at Court.

L&D works with the Police, The Probation Service, youth offending teams, defence lawyers or court staff to identify those vulnerabilities to ensure that the right support can be put in place as soon as possible to reduce the likelihood that people will reach a crisis-point.

The L&D function will provide information, guidance and signposting to appropriate health or social care settings. L&D also acts as a point of referral and assertive follow up for individuals to ensure they can access, and are supported to attend, treatment and rehabilitation appointments.

L&D will also provide critical information on those individuals to decision-makers in the justice system, in real time, for consideration when it comes to charging and sentencing.

L&D aims to improve overall health outcomes for people and to support a reduction in re-offending.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,464,024

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

Liaison and Diversion (L&D) identifies individuals who have mental health, neuro diverse conditions, learning disability, substance misuse or other vulnerabilities when they first come into contact with the criminal justice system (CJS) as suspects, defendants or offenders, usually in Police Custody Suites, through Voluntary Attendance or at Court.

L&D works with the Police, The Probation Service, youth offending teams, defence lawyers or court staff to identify those vulnerabilities to ensure that the right support can be put in place as soon as possible to reduce the likelihood that people will reach a crisis-point.

The L&D function will provide information, guidance and signposting to appropriate health or social care settings. L&D also acts as a point of referral and assertive follow up for individuals to ensure they can access, and are supported to attend, treatment and rehabilitation appointments.

L&D will also provide critical information on those individuals to decision-makers in the justice system, in real time, for consideration when it comes to charging and sentencing.

L&D aims to improve overall health outcomes for people and to support a reduction in re-offending.

This award has been made under Direct Award Process C.

The contract provides for services between 1st April 2025 and 31st March 2032.

The lifetime value of this contract is £5,464,024

II.2.5) Award criteria

Cost criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Key reasons for selecting the provider include:

Devon Partnership NHS Trust (DPT) and Cornwall Partnership NHS Foundation Trust (CFT) have a strong history of successfully providing the growing Peninsula Liaison and Diversion (L&D) services for the last 5 years and no service quality issues have been raised by the commissioners.

L&D services are well established within both DPT and CFT, ensuring that they will be embedded within quality, performance and financial frameworks within both organisations from day one of the contract. The services are already a fundamental element of both organisations' business plans and existing structures.

Via DPT's long term, established working relationship with CFT, the relevant service delivery in this part of the Peninsula will be a seamless, integrated delivery model that best utilises joint skills and expertise gained through worked successfully together.

As current service providers, CFT can provide continuity of service and minimal disruption to service users.

Being the current providers of these services will also help to, as a minimum, maintain existing service quality whilst also providing a platform for improvement.

Through our relative positions in Devon and Cornwall's sustainability and transformation partnerships as well as the unique network that exists between DPT and CFT. This creates a scale of service and expertise that allows us to continue to consistently innovate to find more efficient and effective ways of providing our services, whilst simultaneously being in a unique position to share expertise and learning across the Peninsula.

Our Trusts work well collaboratively; we have embedded relationships strong governance processes and clear reporting lines from the service to the Board and commissioners. Effective service delivery relies on successful roster management and allocation of staff to

meet demand. DPT's relationship with CFT ensures the right support is given to service users as required.

Both CFT and DPT have continuing professional development (CPD) budgets to support staff development and individuals are able to apply for a bursary to fund CPD. Core training and CPD is recorded and monitored for all staff using online learning management systems, allowing for reporting, monitoring of compliance, booking of face-to-face training, and completion of e-learning.

DPT and CFT are fully committed to equality and diversity in terms of our workforce and the people we serve.

We uphold the values as written in the NHS Constitution and these are embedded in all we do:

- Compassion
- Respect and Dignity
- Everyone counts
- Improving Live
- Working together for patients
- Commitment to quality of care

By making a direct award for this contract, DPT were able to mitigate any delay in mobilisation and focus on operational delivery and service improvements from contract commencement.

The decision to award is therefore grounded in the provider's ability to meet the requirements of the specification while offering scalable system value, focused service delivery, and demonstrable outcomes.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cornwall Partnership NHS Foundation Trust

Bodmin

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,464,024

Total value of the contract/lot: £5,464,024

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 11th November 2025. This notice serves as an intention to award under the PSR.

Award Decision Makers are as follows:-

Jacky Francis

Service Director - Secure Services

Rachel Doherty

Services Manager - Secure Services

There were no conflicts of interest identified of individuals making the award decision.

Devon Partnership NHS Trust acknowledges that this award notice is delayed. The Trust recognises the importance and is committed to maintaining transparency with regards to the award of contracts at all times.

VI.4) Procedures for review

VI.4.1) Review body

Devon Partnership NHS Trust

Exeter

Country

United Kingdom