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Contract

Virtual Application Delivery ("VAD") and Load Balancing

Digital Health & Care Wales

F03: Contract award notice

Notice identifier: 2025/S 000-075049

Procurement identifier (OCID): ocds-h6vhtk-05e3f0

Published 19 November 2025, 9:54am

Section I: Contracting authority

I.1) Name and addresses

Digital Health & Care Wales

Ty Glan-yr-Afon, 21 Cowbridge Road East

Cardiff

CF119AD

Email

Rhian.Sdaler@wales.nhs.uk

Telephone

+44 2920500500

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://dhw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA81853

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Virtual Application Delivery ("VAD") and Load Balancing

Reference number

P931

II.1.2) Main CPV code

- 72416000 - Application service providers

II.1.3) Type of contract

Services

II.1.4) Short description

Digital Health and Care Wales ("DHCW"), Aneurin Bevan University Health Board ("ABUHB"), Betsi Cadwallader University Health Board ("BCUHB"), Cwm Taf University Health Board ("CTMUHB") and Hywel Dda University Health Board ("HDDUHB") have an ongoing requirement for the procurement of a Virtual Application Delivery and Network Load Balancing Software and Support. To secure an appropriate Supplier to fulfil this need, a mini competition was undertaken via a formal tendering procedure, utilising the Welsh Government's National Procurement Services ("NPs") Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,347,947.26

II.2) Description

II.2.1) Title

Network Load Balancing Platform Solution

Lot No

2

II.2.2) Additional CPV code(s)

- 72416000 - Application service providers

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Virtual Application Delivery Platform - Professional Services (Optional)

Lot No

3

II.2.2) Additional CPV code(s)

- 72590000 - Computer-related professional services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Network Load Balancing Platform - Professional Services (Optional)

Lot No

4

II.2.2) Additional CPV code(s)

- 72590000 - Computer-related professional services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Virtual Application Delivery Platform Solution

Lot No

1

II.2.2) Additional CPV code(s)

- 72416000 - Application service providers

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2099/S 000-000000](#)

Section V. Award of contract

Lot No

1

Title

Virtual Application Delivery Platform Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,347,947.26

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £3,347,947.26

Section V. Award of contract

Lot No

2

Title

Network Load Balancing Platform Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £0.01

Section V. Award of contract

Lot No

3

Title

Virtual Application Delivery Platform - Professional Services (Optional)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £0.01

Section V. Award of contract

Lot No

4

Title

Network Load Balancing Platform - Professional Services (Optional)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £0.01

Section VI. Complementary information

VI.3) Additional information

(WA Ref:158284)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom