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Contract

## **Virtual Application Delivery ("VAD") and Load Balancing**

Digital Health & Care Wales

F03: Contract award notice

Notice identifier: 2025/S 000-075049

Procurement identifier (OCID): ocds-h6vhtk-05e3f0

Published 19 November 2025, 9:54am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Digital Health & Care Wales

Ty Glan-yr-Afon, 21 Cowbridge Road East

Cardiff

CF119AD

#### **Email**

[Rhian.Sdaler@wales.nhs.uk](mailto:Rhian.Sdaler@wales.nhs.uk)

#### **Telephone**

+44 2920500500

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<https://dhcw.nhs.wales/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA81853](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA81853)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Virtual Application Delivery ("VAD") and Load Balancing

Reference number

P931

#### **II.1.2) Main CPV code**

- 72416000 - Application service providers

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Digital Health and Care Wales ("DHCW"), Aneurin Bevan University Health Board ("ABUHB"), Betsi Cadwallader University Health Board ("BCUHB"), Cwm Taf University Health Board ("CTMUHB") and Hywel Dda University Health Board ("HDDUHB") have an ongoing requirement for the procurement of a Virtual Application Delivery and Network Load Balancing Software and Support. To secure an appropriate Supplier to fulfil this need, a mini competition was undertaken via a formal tendering procedure, utilising the Welsh Government's National Procurement Services ("NPs") Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,347,947.26

### **II.2) Description**

#### **II.2.1) Title**

Network Load Balancing Platform Solution

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72416000 - Application service providers

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Virtual Application Delivery Platform - Professional Services (Optional)

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72590000 - Computer-related professional services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Network Load Balancing Platform - Professional Services (Optional)

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 72590000 - Computer-related professional services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Virtual Application Delivery Platform Solution

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72416000 - Application service providers

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

Digital Health and Care Wales ("DHCW") Commercial Services team undertook a mini competition procurement exercise via formal tendering, utilising the Welsh Government NPS Framework for IT Products and Services, Lot 3, Licensing and Subscriptions.

The mini competition was issued 03/04/2025 through eTender Wales portal where all Suppliers listed under Lot 3 were invited.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2099/S 000-000000](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Virtual Application Delivery Platform Solution

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3



Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,347,947.26

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £3,347,947.26

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Network Load Balancing Platform Solution

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £0.01

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Virtual Application Delivery Platform - Professional Services (Optional)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £0.01

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Network Load Balancing Platform - Professional Services (Optional)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Computacenter

38 Lambourne Cres., Cardiff Business park

Llanishen

CF145GG

Telephone

+44 2920761331

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £0.01

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:158284)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom