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Planning

Soft Market Test for Carers Support Service

Sheffield City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074986

Procurement identifier (OCID): ocds-h6vhtk-05e3d3

Published 18 November 2025, 6:00pm

Scope

Reference

105337

Description

Sheffield City Council is preparing to recommission its Unpaid Carers Support Service from January 1st, 2027. This soft market test seeks to:

- Understand the level of interest from organisations in delivering a future service that recognises, values, and supports carers.
- Gather feedback from providers to gain market insight, shaping our service specification accordingly, to ensure the carers support service is as good as it possibly can be and fit for the future.

The Council is committed to developing a service that is proactive, personalised, preventative and accessible, enabling carers to continue to care for as long as they want to.

Total value (estimated)

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2027 to 31 December 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKE32 - Sheffield

Engagement

Engagement deadline

15 December 2025

Engagement process description

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=100078&B=

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

23 May 2026

Procedure

Special regime

Light touch

Contracting authority

Sheffield City Council

- Public Procurement Organisation Number: PPQT-9425-JWVM

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Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government