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Contract

North Northamptonshire Council - Provision of Independent Advocacy Services in North Northamptonshire

North Northamptonshire Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074922

Procurement identifier (OCID): ocds-h6vhtk-0500dc ([view related notices](#))

Published 18 November 2025, 4:15pm

Scope

Reference

NNC00000637

Description

North Northamptonshire Council conducted a procurement exercise (UK4: Tender notice -2025/S 000-014402) to identify a suitably qualified and experienced provider for the delivery of Independent Advocacy Services. The service is designed to support adults and young people (aged 16-17 in transition to adulthood) residing in North Northamptonshire, including those in hospitals and Five Wells Prison.

The service ensures individuals have access to impartial advocacy to express their views, make informed decisions, and uphold their rights under statutory frameworks, including:

- Care Act 2014

- Mental Capacity Act 2005
- Mental Health Act 1983 (amended 2007)
- Health and Social Care Act 2012

Contract 1

Supplier

- POHWER

Contract value

- £1,362,900 including VAT

Above the relevant threshold

Date signed

28 October 2025

Contract dates

- 1 November 2025 to 31 October 2029
- Possible extension to 31 October 2032
- 7 years

Description of possible extension:

The Council proposes to enter into one (1) Contract for an initial period of 48 months with the preferred Potential Supplier, with an option to extend for up to 36 months, making 84 months in total.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKF25 - North Northamptonshire

Key performance indicators

Name	Description	Reporting frequency
1a. Response Time	Service delivered within two working days from the day of referral Target: 95%	3 months
1b. Response Time	The Provider will offer first appointments within the designated timeframe. Target: 90%	3 months
2. Individuals receiving a service will have an Advocacy Plan	The Provider will ensure all advocacy cases have an Advocacy Plan. Target: 95%	3 months
3. All staff will be appropriately supported, and trained to deliver the Services outlined within the Specification	The Provider will ensure all staff undertake mandatory and advocacy specific training Target: 100%	3 months

Name	Description	Reporting frequency
4. Individuals using the service have the opportunity to give feedback on their experience	The Provider will gain satisfaction feedback from the individual before closing their advocacy case file. Target: 90%	3 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

POHWER

- Companies House: 03323040

Suite 4 Middlesex House

Stevenage

SG1 2EF

United Kingdom

Email: BusinessDevelopment@pohwer.net

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

North Northamptonshire Council

- Public Procurement Organisation Number: PQCM-5634-HGCN

The Corby Cube, George Street

Corby

NN17 1QG

United Kingdom

Email: procurement@northnorthants.gov.uk

Region: UKF25 - North Northamptonshire

Organisation type: Public authority - sub-central government