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Contract

203_25 Technology Enabled Care Products and Services

ESPO

F03: Contract award notice

Notice identifier: 2025/S 000-074917

Procurement identifier (OCID): ocds-h6vhtk-04c625

Published 18 November 2025, 4:12pm

Section I: Contracting authority

I.1) Name and addresses

ESPO

Barnsdale Way, Grove Park, Enderby

Leicester

LE19 1ES

Contact

Food, Communities and Technology Procurement Team

Email

tenders@espo.org

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.espo.org/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Local Authority Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

203_25 Technology Enabled Care Products and Services

Reference number

203_25

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

ESPO's Technology Enabled Care Products and Services framework.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,000,000

II.2) Description

II.2.1) Title

Lot 1.1 - Technology Enabled Care (Telecare) products and associated services

Lot No

1.1

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48814000 - Medical information systems
- 51300000 - Installation services of communications equipment
- 64200000 - Telecommunications services
- 79711000 - Alarm-monitoring services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot is for technology enabled care (telecare) products and commoditised associated services. The lot will be structured as a catalogue, which will allow direct award access for customers.

II.2.5) Award criteria

Quality criterion - Name: Non-Price / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in II.1.7 includes the option period.

Note: Individual award values captured per lot are an estimate only for the entire framework, as ESPO offers no guarantees of value that may pass through any lot (but the overall usage across all lots is not expected to exceed the overall framework value as per II.1.7). Framework lot values may therefore be shared with other lots.

II.2) Description

II.2.1) Title

Lot 1.2 - Technology Enabled Care (Telecare) services

Lot No

1.2

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48814000 - Medical information systems
- 51300000 - Installation services of communications equipment
- 64200000 - Telecommunications services
- 79711000 - Alarm-monitoring services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot is for technology enabled care (telecare) services. Services may range from a fully managed outsourced service or individual elements as required. The lot will be accessed by customers via further competition only.

II.2.5) Award criteria

Quality criterion - Name: Non-Price / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The

total estimated value stated in II.1.7 includes the option period.

Note: Individual award values captured per lot are an estimate only for the entire framework, as ESPO offers no guarantees of value that may pass through any lot (but the overall usage across all lots is not expected to exceed the overall framework value as per II.1.7). Framework lot values may therefore be shared with other lots.

II.2) Description

II.2.1) Title

Lot 2.1 - Telehealth products and associated services

Lot No

2.1

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48814000 - Medical information systems
- 51300000 - Installation services of communications equipment
- 64200000 - Telecommunications services
- 79711000 - Alarm-monitoring services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot is for telehealth products and associated services. The lot will be accessed by customers via further competition only.

II.2.5) Award criteria

Quality criterion - Name: Non-Price / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in II.1.7 includes the option period.

Note: Individual award values captured per lot are an estimate only for the entire framework, as ESPO offers no guarantees of value that may pass through any lot (but the overall usage across all lots is not expected to exceed the overall framework value as per II.1.7). Framework lot values may therefore be shared with other lots.

II.2) Description

II.2.1) Title

Lot 2.2 - Telehealth services

Lot No

2.2

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48814000 - Medical information systems
- 51300000 - Installation services of communications equipment
- 64200000 - Telecommunications services
- 79711000 - Alarm-monitoring services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This lot is for telehealth services. Services may range from a fully managed outsourced service or individual elements as required. The lot will be accessed by customers via further competition only.

II.2.5) Award criteria

Quality criterion - Name: Non-Price / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated in II.1.7 includes the option period.

Note: Individual award values captured per lot are an estimate only for the entire framework, as ESPO offers no guarantees of value that may pass through any lot (but the overall usage across all lots is not expected to exceed the overall framework value as per II.1.7). Framework lot values may therefore be shared with other lots.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005734](#)

Section V. Award of contract

Lot No

1.1

Title

Lot 1.1 - Technology Enabled Care (Telecare) products and associated services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2025

V.2.2) Information about tenders

Number of tenders received: 63

Number of tenders received from SMEs: 43

Number of tenders received by electronic means: 63

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ACCESS UK LTD

Armstrong Building, 10 Oakwood Drive, Loughborough University Science and Enterprise Park,

Loughborough, Leicestershire, LE11 3QF

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

02343760

The contractor is an SME

No

V.2.3) Name and address of the contractor

ALCOVE LIMITED

Unit 2 Mayfly Way, Ardleigh, Colchester, Essex, CO7 7WX

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

09076735

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ALERTACALL LIMITED

45 Crescent Road, Windermere, Cumbria, LA23 1BL

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

05145094

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

APPELLO SMART LIVING SOLUTIONS LIMITED

Oregon House, 19 Queensway, New Milton, Hampshire, BH25 5NN

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

01444995

The contractor is an SME

No

V.2.3) Name and address of the contractor

CAREBUILDER UK LIMITED

1 Ropemaker Street, London, EC2Y 9HT

Country

United Kingdom

NUTS code

- UKI - London

Companies House

10773344

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CAREIUM UK LIMITED

Aspinall House, Walker Office Park, Blackburn, Lancashire, BB1 2QE

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

04133585

The contractor is an SME

No

V.2.3) Name and address of the contractor

CHIPTECH INTERNATIONAL LIMITED

Palatine Hall, Dalton Square, Lancaster, Lancashire, LA1 1PW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11928721

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CHUBB FIRE AND SECURITY LIMITED

Chubb House, Shadsworth Road, Blackburn, Lancashire, BB1 2PR

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

DATABASE FOR BUSINESS LTD

The Comms Centre, Talavera Court, Darnell Way, Moulton Park, Northampton, NN3 6RW

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

03639825

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ESSENCE SMARTCARE UK LIMITED

10-12 Bourlet Close, London, W1W 7BR

Country

United Kingdom

NUTS code

- UKI - London

Companies House

14373485

The contractor is an SME

No

V.2.3) Name and address of the contractor

FREQUENCY PRECISION LIMITED

Cooper Yard, The Old Cider Works, Abbotskerswell, Newton Abbot, Devon, TQ12 5NF

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

01944317

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LEGRAND ELECTRIC LIMITED

20 Great King Street North, Birmingham, B19 2LF

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

00115834

The contractor is an SME

No

V.2.3) Name and address of the contractor

REDDITCH BOROUGH COUNCIL (NEW Lifeline)

Town Hall, Walter Stranz Square, Redditch, Worcestershire, B98 8AH

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.3) Name and address of the contractor

OPENVIEW SECURITY SOLUTIONS LIMITED

OpenView House, Chesham Close, Romford, Greater London, RM7 7PJ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

POSSUM LIMITED

8 Farmbrough Close, Stocklake Park Industrial Estate, Aylesbury, Buckinghamshire, HP20 1DQ

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

00711047

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RED ALERT TELECARE LIMITED

The Courtyard Orbital Park, Sevington, Ashford, Kent, TN24 0SY

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

06178638

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SANCTUARY HOME CARE LIMITED (t/a Sanctuary Supported Living)

Sanctuary House, Chamber Court, Castle Street, Worcester, WR1 3ZQ

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Mutuals Public Register

28232R

The contractor is an SME

No

V.2.3) Name and address of the contractor

SOLCOM LIMITED

Solcom House, 79 George Street, Ryde, Isle of Wight, PO33 2JF

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

03525534

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SOLEM (t/a ATTENTIVE)

Z.A.E La Plaine, 5 rue Georges Besse, 34830 Clapiers, France

Country

France

NUTS code

- FRJ - Occitania

Commercial and Companies Register for Montpellier, France (SIREN)

329 605 760

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TELEALARM EUROPE GMBH

Hertzstraße 2, 04329 Leipzig, Germany

Country

Germany

NUTS code

- DED - Saxony

Commercial Register Number within the Handelsregister - the official public register of businesses in Germany, managed by local district courts (Amtsgerichte)

HRB 31229

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

INTEGRATED DIGITAL CCTV SYSTEMS LIMITED (t/a The CCTV Company)

130 Church Street, Orrell, Wigan, Lancashire, WN5 7AS

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

04546074

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TUNSTALL HEALTHCARE (UK) LIMITED

Whitley Lodge, Whitley Bridge, Yorkshire, DN14 0HR

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,600,000

Section V. Award of contract

Lot No

1.2

Title

Lot 1.2 - Technology Enabled Care (Telecare) services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2025

V.2.2) Information about tenders

Number of tenders received: 63

Number of tenders received from SMEs: 43

Number of tenders received by electronic means: 63

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ALCOVE LIMITED

Unit 2 Mayfly Way, Ardleigh, Colchester, Essex, CO7 7WX

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

09076735

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

APPELLO SMART LIVING SOLUTIONS LIMITED

Oregon House, 19 Queensway, New Milton, Hampshire, BH25 5NN

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

01444995

The contractor is an SME

No

V.2.3) Name and address of the contractor

BDS (NORTHERN) LIMITED

10 Staith Lane, Mapplewell, Barnsley, South Yorkshire, S75 6GT

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

06070164

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CANARY CARE GLOBAL LIMITED

Hutwood Court, Bournemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3QB

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

11544425

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CAREBUILDER UK LIMITED

1 Ropemaker Street, London, EC2Y 9HT

Country

United Kingdom

NUTS code

- UKI - London

Companies House

10773344

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CAREIUM UK LIMITED

Aspinall House, Walker Office Park, Blackburn, Lancashire, BB1 2QE

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

04133585

The contractor is an SME

No

V.2.3) Name and address of the contractor

CHIPTECH INTERNATIONAL LIMITED

Palatine Hall, Dalton Square, Lancaster, Lancashire, LA1 1PW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11928721

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CHUBB FIRE AND SECURITY LIMITED

Chubb House, Shadsworth Road, Blackburn, Lancashire, BB1 2PR

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

EASTCOTE CONSULTING LLP

Foundry House, 8 Home Close, Eastcote, Towcester, Northamptonshire, NN12 8NZ

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

OC382559

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EVONDOS OY

Salorankatu 5-7, FI-24240 Salo, Finland

Country

Finland

NUTS code

- FI1 - Continental Finland

Finland/Finnish Business ID

2175820-8

The contractor is an SME

No

V.2.3) Name and address of the contractor

FARRPOINT LIMITED

Ground Floor West, 2 Lochrin Square, 96 Fountainbridge, Edinburgh, EH3 9QA

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC296299

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GBR DIGITAL HEALTH SOLUTIONS LTD

Gunnery House, 9-11 Gunnery Terrance, London, SE18 6SW

Country

United Kingdom

NUTS code

- UKI - London

Companies House

15020074

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

INTELLIGENS CONSULTING LTD

272 Bath Street, Glasgow, G2 4JR

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC556082

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

JUST CHECKING LTD

The Mill, Brome Hall Lane, Lapworth, Warwickshire, B94 5RB

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

04761703

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MEDEQUIP ASSISTIVE TECHNOLOGY LIMITED

Unit 2 The Summit Centre, Skyport Drive, Harmondsworth, West Drayton, Greater London, UB7 0LJ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04198824

The contractor is an SME

No

V.2.3) Name and address of the contractor

REDDITCH BOROUGH COUNCIL (NEW Lifeline)

Town Hall, Walter Stranz Square, Redditch, Worcestershire, B98 8AH

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.3) Name and address of the contractor

OPENVIEW SECURITY SOLUTIONS LIMITED

OpenView House, Chesham Close, Romford, Greater London, RM7 7PJ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

PA CONSULTING SERVICES LIMITED

10 Bressenden Place, London, SW1E 5DN

Country

United Kingdom

NUTS code

- UKI - London

Companies House

00414220

The contractor is an SME

No

V.2.3) Name and address of the contractor

PPP TAKING CARE LIMITED

20 Gracechurch Street, London, EC3V 0BG

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01488490

The contractor is an SME

No

V.2.3) Name and address of the contractor

PROGRESS HOUSING ASSOCIATION LIMITED (t/a Progress Housing Group)

Sumner House, 21 King Street, Leyland, Lancashire, PR25 2LW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Mutuals Public Register

27792R

The contractor is an SME

No

V.2.3) Name and address of the contractor

RED ALERT TELECARE LIMITED

The Courtyard Orbital Park, Sevington, Ashford, Kent, TN24 0SY

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

06178638

The contractor is an SME

No

V.2.3) Name and address of the contractor

RETHINK PARTNERS LTD

5 Meadowsweet Way, Newport, Saffron Walden, Essex, CB11 3ZD

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

11138540

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SANCTUARY HOME CARE LIMITED (t/a Sanctuary Supported Living)

Sanctuary House, Chamber Court, Castle Street, Worcester, WR1 3ZQ

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Mutuals Public Register

28232R

The contractor is an SME

No

V.2.3) Name and address of the contractor

INTEGRATED DIGITAL CCTV SYSTEMS LIMITED (t/a The CCTV Company)

130 Church Street, Orrell, Wigan, Lancashire, WN5 7AS

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

04546074

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TMT FIRST LIMITED

Holditch House, Holditch Road, Newcastle-under-Lyme, Staffordshire, ST5 9JQ

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

05771172

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TEC SERVICES ASSOCIATION C.I.C. (TSA)

Suite 8, Wilmslow House, Grove Way, Wilmslow, Cheshire, SK9 5AG

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11116454

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TUNSTALL HEALTHCARE (UK) LIMITED

Whitley Lodge, Whitley Bridge, Yorkshire, DN14 0HR

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor is an SME

No

V.2.3) Name and address of the contractor

URBAN FORESIGHT LIMITED

8 The Crescent, Newcastle upon Tyne, Tyne and Wear, NE7 7ST

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

07705420

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

WM5G LIMITED

16 Summer Lane, Birmingham, West Midlands, B19 3SD

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11848619

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £8,800,000

Section V. Award of contract

Lot No

2.1

Title

Lot 2.1 - Telehealth products and associated services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2025

V.2.2) Information about tenders

Number of tenders received: 63

Number of tenders received from SMEs: 43

Number of tenders received by electronic means: 63

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ABILIA LTD

Unit 10 Buckingham Business Park, Anderson Road, Swavesey, Cambridgeshire, CB24 4AE

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

01149346

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BAYWATER HEALTHCARE UK LIMITED

Wulvern House, Electra Way, Crewe, Cheshire, CW1 6GW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

08425363

The contractor is an SME

No

V.2.3) Name and address of the contractor

BROOMWELL HEALTHWATCH LIMITED

3rd Floor Barlow House, 4 Minshull Street, Manchester, M1 3DZ

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

05203203

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CAREBUILDER UK LIMITED

1 Ropemaker Street, London, EC2Y 9HT

Country

United Kingdom

NUTS code

- UKI - London

Companies House

10773344

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CHIPTECH INTERNATIONAL LIMITED

Palatine Hall, Dalton Square, Lancaster, Lancashire, LA1 1PW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11928721

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EVONDOS OY

Salorankatu 5-7, FI-24240 Salo, Finland

Country

Finland

NUTS code

- FI1 - Continental Finland

Finland/Finnish Business ID

2175820-8

The contractor is an SME

No

V.2.3) Name and address of the contractor

ICS OPERATIONS LIMITED (t/a Xyla)

9 Appold Street, London, EC2A 2AP

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04793945

The contractor is an SME

No

V.2.3) Name and address of the contractor

OPENVIEW SECURITY SOLUTIONS LIMITED

OpenView House, Chesham Close, Romford, Greater London, RM7 7PJ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

PIVOTELL LIMITED

Danson House, Stortford Road, Clavering, Saffron Walden, Essex, CB11 4PE

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

04437866

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SOLCOM LIMITED

Solcom House, 79 George Street, Ryde, Isle of Wight, PO33 2JF

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

03525534

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

INTEGRATED DIGITAL CCTV SYSTEMS LIMITED (t/a The CCTV Company)

130 Church Street, Orrell, Wigan, Lancashire, WN5 7AS

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

04546074

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TMT FIRST LIMITED

Holditch House, Holditch Road, Newcastle-under-Lyme, Staffordshire, ST5 9JQ

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

05771172

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TUNSTALL HEALTHCARE (UK) LIMITED

Whitley Lodge, Whitley Bridge, Yorkshire, DN14 0HR

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £800,000

Section V. Award of contract

Lot No

2.2

Title

Lot 2.2 - Telehealth services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2025

V.2.2) Information about tenders

Number of tenders received: 63

Number of tenders received from SMEs: 43

Number of tenders received by electronic means: 63

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

BAYWATER HEALTHCARE UK LIMITED

Wulvern House, Electra Way, Crewe, Cheshire, CW1 6GW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

08425363

The contractor is an SME

No

V.2.3) Name and address of the contractor

BROOMWELL HEALTHWATCH LIMITED

3rd Floor Barlow House, 4 Minshull Street, Manchester, M1 3DZ

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

05203203

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EVONDOS OY

Salorankatu 5-7, FI-24240 Salo, Finland

Country

Finland

NUTS code

- FI1 - Continental Finland

Finland/Finnish Business ID

2175820-8

The contractor is an SME

No

V.2.3) Name and address of the contractor

FARRPOINT LIMITED

Ground Floor West, 2 Lochrin Square, 96 Fountainbridge, Edinburgh, EH3 9QA

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC296299

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ICS OPERATIONS LIMITED (t/a Xyla)

9 Appold Street, London, EC2A 2AP

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04793945

The contractor is an SME

No

V.2.3) Name and address of the contractor

INTELLIGENS CONSULTING LTD

272 Bath Street, Glasgow, G2 4JR

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC556082

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MEDEQUIP ASSISTIVE TECHNOLOGY LIMITED

Unit 2 The Summit Centre, Skyport Drive, Harmondsworth, West Drayton, Greater London, UB7 0LJ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04198824

The contractor is an SME

No

V.2.3) Name and address of the contractor

OPENVIEW SECURITY SOLUTIONS LIMITED

OpenView House, Chesham Close, Romford, Greater London, RM7 7PJ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

PA CONSULTING SERVICES LIMITED

10 Bressenden Place, London, SW1E 5DN

Country

United Kingdom

NUTS code

- UKI - London

Companies House

00414220

The contractor is an SME

No

V.2.3) Name and address of the contractor

RETHINK PARTNERS LTD

5 Meadowsweet Way, Newport, Saffron Walden, Essex, CB11 3ZD

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

11138540

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

INTEGRATED DIGITAL CCTV SYSTEMS LIMITED (t/a The CCTV Company)

130 Church Street, Orrell, Wigan, Lancashire, WN5 7AS

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

04546074

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TMT FIRST LIMITED

Holditch House, Holditch Road, Newcastle-under-Lyme, Staffordshire, ST5 9JQ

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

05771172

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TEC SERVICES ASSOCIATION C.I.C. (TSA)

Suite 8, Wilmslow House, Grove Way, Wilmslow, Cheshire, SK9 5AG

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11116454

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TUNSTALL HEALTHCARE (UK) LIMITED

Whitley Lodge, Whitley Bridge, Yorkshire, DN14 0HR

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

01332249

The contractor is an SME

No

V.2.3) Name and address of the contractor

URBAN FORESIGHT LIMITED

8 The Crescent, Newcastle upon Tyne, Tyne and Wear, NE7 7ST

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

07705420

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

WM5G LIMITED

16 Summer Lane, Birmingham, West Midlands, B19 3SD

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11848619

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £800,000

Section VI. Complementary information

VI.3) Additional information

As a Central Purchasing Body as defined in the Public Contracts Regulations 2015, the Framework Agreement is open for use by Public Bodies (defined at <https://www.espo.org/amfile/file/download/file/9608/>) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including Academies); Central Government Departments and Agencies; Police, Fire & Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: <https://www.espo.org/legal>

ESPO has established a commercial trading company, ESPO Trading Limited, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful Supplier may be asked to enter into an additional separate framework agreement (the Second Framework) with ESPO Trading Limited on materially similar terms to that found in the tender pack to be entered into by ESPO itself.

Any Second Framework agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other public procurement legislation. ESPO Trading Limited may enter into the second framework agreement with the successful supplier and make it available to third sector

clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders' information only.

An eAuction process may be used to award subsequent call off contracts following the reopening of competition among the parties to the Framework Agreement.

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand,

LONDON

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Information on deadlines(s) for review procedures can be found in Part 3, Chapter 6 of the Public Contracts Regulations 2015.