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Planning

C390630 Integrated Research Delivery Solution

NHS Business Services Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074851

Procurement identifier (OCID): ocids-h6vhtk-05e37f

Published 18 November 2025, 3:17pm

Scope

Reference

W188623

Description

The NHSBSA are undertaking an RFI in relation to an Integrated Research Delivery Solution.

NHSBSA, as digital delivery partner to NIHR, is managing the Research Delivery Data and Intelligence (RDDI) project which aims to create a new digital service, to provide a real-time overview of the delivery status of health and care research nationally. This service will provide information to patients, the public and key stakeholders including industry and health research. This will provide deeper insights into research performance, capability and capacity in research host organisations to the UK Government and other stakeholders. This is expected to support activity in England and may extend to the Wales, Scotland and Northern Ireland (Devolved Administrations). The requirement for an Integrated Research Delivery Solution form part of the RDDI project.

The Integrated Research Delivery Solution needs to provide the a system to cover three core capabilities:

- Scalable workflow capability so that research data needs and activities can be managed in a secure, user- based, real time UK wide environment.
- Data integration & transformation capability to allow data to be easily integrated and de-duplicated/transformed through APIs into and out-of the Integrated Research Delivery Solution.
- BI/AI capability providing a real time data reporting and analytical insight to support a wide user base across four health and care administrations within the UK with tailored reporting needs.

The RFI will be seeking high-level information to enable the NHSBSA to assess the market, and to inform the design of the programme and determine the requirements for any future procurement process.

Interested parties must register an interest in this RFI via <https://health-family.force.com/s/Welcome> (search opportunities using system reference C390630). The RFI documents are available within the Health Family Portal from 18th November 2025.

Suppliers are able to request a 40min 121 slot with the project team ahead of the RFI deadline. Requests can be made via the messaging function within the Health Family Portal and 121 session will be held 2nd and 3rd December 2025.

The response deadlines for the RFI is the 12th of December 2025.

The estimated procurement publication of UK04 Tender Notice is 1st April 2026.

Total value (estimated)

- £16,500,000 excluding VAT
- £19,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2029
- Possible extension to 31 August 2031
- 5 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services
- 73200000 - Research and development consultancy services
- 48517000 - IT software package
- 72212517 - IT software development services
- 73110000 - Research services
- 72262000 - Software development services
- 72268000 - Software supply services
- 48000000 - Software package and information systems
- 48983000 - Development software package
- 72266000 - Software consultancy services
- 72263000 - Software implementation services
- 72212218 - License management software development services
- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

12 December 2025

Engagement process description

Request for Information (RFI) to gather market intelligence ahead of future procurement.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 April 2026

Contracting authority

NHS Business Services Authority

- Public Procurement Organisation Number: PRLZ-1599-JGTT

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

United Kingdom

Email: commercialserviceteam@nhsbsa.nhs.uk

Website: <https://www.nhsbsa.nhs.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government