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Tender

Multi-crime Victim Referral and Support Service, South Yorkshire

South Yorkshire Mayoral Combined Authority

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074849

Procurement identifier (OCID): ocds-h6vhtk-058900 ([view related notices](#))

Published 18 November 2025, 3:16pm

Scope

Reference

DN797498

Description

This opportunity is for a provider of a South Yorkshire wide Multi-crime Victim Referral and Support Service.

Following the Mayoral election in May 2024, the Mayor took on the functions of the Police and Crime Commissioner. These functions include listening to the needs of communities, securing victim support services, setting the objectives for the police force, and holding the Chief Constable to account.

SYMCA is looking to commission a Multi Crime Support Service embracing the concept of:

- One point of local contact for all individuals affected by crime, excluding Domestic Abuse/ Sexual Violence and Homicide. The service will be required to offer an integrated,

specialist, informative, care and support pathway to tailored interventions and a range of assessment and support services for adults and young people.

- Supporting victims to access wider services such as healthcare, social care, and guidance through the criminal justice processes to help those referred to cope and recover from the impact of crime and holistically improve individual health and well-being, as well as criminal justice outcomes.

Please be advised that this contract was referred to as South Yorkshire Multi Crime Support Service, our reference DN786988 in the previous linked notice.

Total value (estimated)

- £6,989,592 excluding VAT
- £8,387,510.40 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2035
- 9 years

Description of possible extension:

The Authority reserves the right to extend the contract for a further 5 x 12-month periods subject to satisfactory performance and Authority budgetary considerations.

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community

Contract locations

- UKE3 - South Yorkshire

Participation

Legal and financial capacity conditions of participation

Please see tender documents.

Technical ability conditions of participation

Please see tender documents.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

1 December 2025, 12:00am

Tender submission deadline

12 December 2025, 10:00am

Submission address and any special instructions

<https://procontract.due-north.com/>

All associated tender documents can be found via the above Tender Portal.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

7 January 2026

Award criteria

Name	Description	Type	Weighting
Quality	Bids that exceed the maximum annual contract values available will be non-compliant and will not be evaluated. The Procurement Specific Questionnaire including Conditions of Participation will be assessed on a Pass / Fail basis. The maximum percentage available for quality is 100% with an overall quality threshold of 60% and a minimum score threshold for each Quality Criteria as detailed in the tender documents.	Quality	100%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Contracting authority

South Yorkshire Mayoral Combined Authority

- Public Procurement Organisation Number: PDBT-6675-QXPN

11 Broad Street West

Sheffield

S1 2BQ

United Kingdom

Email: karen.nuttall@southyorkshire-ca.gov.uk

Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government