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Contract

Digital Workplace Solutions 2

NHS Shared Business Services Limited

F03: Contract award notice

Notice identifier: 2025/S 000-074808

Procurement identifier (OCID): ocds-h6vhtk-03f5e3

Published 18 November 2025, 2:17pm

Section I: Contracting authority

I.1) Name and addresses

NHS Shared Business Services Limited

Three Cherry Trees Lane

Hemel Hempstead

HP27AH

Email

nsbs.digital@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Companies House

05280446

Internet address(es)

Main address

<https://www.sbs.nhs.uk/>

I.4) Type of the contracting authority

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Workplace Solutions 2

Reference number

SBS10510

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS

SBS authorises to use the resulting Framework/Dynamic Purchasing System (DPS).

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework Agreement for the provision of Digital Workplace Solutions 2 and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/services/framework-agreements-categories/>

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 30210000 - Data-processing machines (hardware)
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Main site or location of works, place of delivery or of performance: Various Approved Organisations as set out in the contract documents.

II.2.4) Description of the procurement

Bidders were required to deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement;

The scope of the awarded framework agreement is wide and includes, without being limited to, the products and services listed below:

? COTS software licencing

- ? Bespoke Software development
- ? Infrastructure equipment supply
- ? Infrastructure support and maintenance
- ? Infrastructure management services - equipment
- ? Infrastructure management services - software

There were additional Selection Qualification (SQ), Award Questionnaire (AQ), Commercial Schedule requirements, and Bidder Declarations applicable, and Bidders were asked to respond to these also.

A Framework Agreement has been awarded to 44 bidders

Where the Bidder did not score a minimum of 65% in total out of 90% Quality in the AQ questions (including Social Value), the Authority excluded the submission from further evaluation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

Duration in months: 36 months with the option to extend for up to 12 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-030076](#)

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Amicus ITS Ltd Trading as Aura Technology

Unit 1-2 Trinity Court

Totton

SO40 3WX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03879859

Internet address

www.auratechnology.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

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V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aspire Technology Solutions Ltd

Pipewell Quay, Pipewellgate

Tyne and Wear

NE8 2BJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06031628

Internet address

www.aspirets.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Atos IT Services UK Limited

Mid City Place, 71 High Holborn

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01245534

Internet address

www.atos.net

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

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V.2.1) Date of conclusion of the contract

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bechtle Direct Limited

Village Green, Chippenham

Wiltshire

SN14 0GF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03283032

Internet address

www.bechtle.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Boxxe Limited

Artemis House, Eboracum Way

York

YO31 7RE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02109168

Internet address

www.boxxe.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bytes Software Services Ltd

Randalls Way

Leatherhead

KT22 7TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01616977

Internet address

www.bytes.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advania formerly CCS Media Limited

80 Mount Street

Nottingham

NG1 6HH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04418144

Internet address

www.advania.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CBC COMPUTER SYSTEMS LTD

Redwood House

Sheffield

S1 2BS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01973600

Internet address

www.cbcccomputers.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CDW Limited

1 New Change

London

EC4M 9AF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02465350

Internet address

www.uk.cdw.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cisillion Limited

Guildford Road

Leatherhead

KT22 9UT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03902228

Internet address

www.cisillion.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter UK Limited

Hatfield Avenue

Hertfordshire

AL10 9TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01584718

Internet address

www.computacenter.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dell Corporation Ltd

1 Creechurch Place,

London

EC3A 5AY

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02081369

Internet address

www.dell.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DSI Technology Services Ltd

10 Mulberry Court

Kent

DA1 4BF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02857022

Internet address

<https://dsiltd.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EntServ UK Ltd trading as DXC Technology

Royal Pavilion, Wellesley Road

Aldershot

GU11 1PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

0053419

Internet address

www.dxc.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Excis Compliance Ltd

207 Regent Street

London

W1B 3HH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06661852

Internet address

WWW.EXCIS.COM

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

European Electronique Ltd

Forward House, Oakfields Industrial Estate

Oxfordshire

OX29 4TT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01704440

Internet address

www.euroele.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hewlett Packard Ltd

210 Wharfedale Road

Wokingham

RG41 5TP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

0690597

Internet address

<https://www.hpe.com/us/en/home.html>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

High Tide Consulting Limited

Greenbank

Hartlepool

TS24 7QT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06602595

Internet address

<https://hightideconsulting.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hybrit Services Ltd

Royal Ordnance Depot, Weedon Bec,

Northampton

NN7 4PS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10479291

Internet address

<https://www.hybrit.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ICT Revolutions Ltd

Tankard Hall

Shropshire

SY10 8BQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08541894

Internet address

www.ictrevolutions.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Iizuka Software Technologies Limited

2 Church Court, Cox Street

Birmingham

B3 1RD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04498601

Internet address

<https://www.iizuka.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insight Direct UK Ltd

1st Floor St Paul's Place, 121 Norfolk Street

Sheffield

S1 2JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02579852

Internet address

https://uk.insight.com/en_GB/home.html

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KHIPU Networks Ltd

3 Waterfront Business Park

Hampshire

GU51 3TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05218573

Internet address

www.khipu-networks.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Logicalis UK Limited

Foundation Park

Maidenhead

SL6 3UD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03732397

Internet address

www.uki.logicalis.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MTI Technology Ltd c o Kpmg LLP

20 Castle Terrace

Edinburgh

EH1 2EG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SC112019

Internet address

<https://mti.com/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Network Planning Solutions NPS

Camburgh House, 27 New Dover Road

Canterbury

CT1 3DN

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08709631

Internet address

<https://npsltd.net/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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V.2.3) Name and address of the contractor

Nviron Limited

Unit 6 Abbots Park, Monks Way,

Cheshire

WA7 3GH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02294787

Internet address

<https://www.nviron.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Phoenix Software Ltd

Blenheim House, York Road

York

YO42 1NS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02548628

Internet address

www.phoenixs.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Presidio Solutions UK Limited

322 High Holborn

London

WC1V 7PB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08770434

Internet address

www.presidio.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Proact IT UK Limited

Venture Way

Chesterfield

S41 8NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03968273

Internet address

www.proact.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ricoh UK Ltd

900 Pavilion Drive

Northampton

NN4 7RG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01271033

Internet address

<https://www.ricoh.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat Plc

Solar House, Fieldhouse Lane

Buckinghamshire

SL7 1LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02174990

Internet address

www.softcat.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Specialist Computer Centres Plc

Warwick Road

Birmingham

B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01428210

Internet address

www.scc.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Stone Technologies Limited trading as Converge Technology Solutions

Granite One Hundred, Acton Gate

Staffordshire

ST18 9AA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02658501

Internet address

www.stonegroup.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Storm Technologies Limited

Unit 2 The Boulevard, Blackmoor Lane

Watford

WD18 8YW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03998372

Internet address

<https://www.storm.tech/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Switchshop Limited

Switchshop House, Enterprise Park,

Kimpton

SG4 8HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03771032

Internet address

www.switchshop.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GBM Digital Technologies Limited Trading as Sync

Unit 2.3-2.4, Arbeta, Northampton Road

Manchester

M40 5BP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03771032

Internet address

www.wearesync.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TET Limited

Wembley Trade Park

London

NW10 0JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01923808

Internet address

www.tet.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Telefónica Tech Northern Ireland Ltd

Concourse Building 3

Belfast

BT3 9DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

NI028408

Internet address

www.telefonicatech.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Trustco PLC

30-34 North Street

East Sussex

BN27 1DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03476994

Internet address

www.trustco.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Trustmarque Solutions Limited

Marlborough House, York Business Park

York

YO26 6RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02183240

Internet address

www.trustmarque.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ultima Business Solutions Ltd

Basingstoke Road

Berkshire

RG2 0NA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12030173

Internet address

www.ultima.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

XMA Limited

Wilford industrial Estate,

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02051703

Internet address

www.xma.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section V. Award of contract

Contract No

SBS10510

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2025

V.2.2) Information about tenders

Number of tenders received: 60

Number of tenders received from SMEs: 29

Number of tenders received by electronic means: 60

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Xerox UK Limited

Uxbridge Business Park, Sanderson Road

Uxbridge

UB8 1DH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00330754

Internet address

www.xerox.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,500,000,000

Section VI. Complementary information

VI.3) Additional information

Framework Commencement Date - 01/10/2025

Framework Expiry Date - 30/09/2028

NHS SBS have the option to extend for up to a further 12 months

Procurement was run as an open procedure under the Public Contracts Regulations 2025.

Some purchases under this Framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations. In such cases, Call-off Contracts from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and Approved Organisations may, at their discretion, modify the terms and conditions of any Call-off Contracts to reflect that Approved Organisation's specific needs.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom

