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Contract

## **Confidential Staff Liaison and Freedom To Speak Up Service**

Central London Community Healthcare NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-074743

Procurement identifier (OCID): ocids-h6vhtk-04e547

Published 18 November 2025, 12:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Central London Community Healthcare NHS Trust

Ground Floor, 15 Marylebone Road

London

NW1 5JD

#### **Contact**

Joe Varghese

#### **Email**

[joe.varghese@nhs.net](mailto:joe.varghese@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.clch.nhs.uk>

Buyer's address

<https://www.clch.nhs.uk>

**I.4) Type of the contracting authority**

Other type

NHS

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Confidential Staff Liaison and Freedom To Speak Up Service

**II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The key aim of this tender is to seek formal proposals from experienced service providers to supply an independent Freedom to Speak Up Guardian Service for CLCH and its staff across all CLCH sites.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £421,701.71

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

This Open Tender will be conducted with a Supplier Questionnaire. The evaluation criteria and their respective weightings are as follows:

Quality and Service Provision: 60%

Financial/Value for Money: 30%

Social Value: 10%

Total: 100%

### **II.2.5) Award criteria**

Quality criterion - Name: Tender Quality Questions / Weighting: 60

Quality criterion - Name: Tender Social Value Questions / Weighting: 10

Cost criterion - Name: Tender Pricing / Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-006330](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 October 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The Guardian Service Ltd

8 Devonshire Square London EC2M 4PL

London

EC2M 4PL

Email

[contact@theguardianservice.co.uk](mailto:contact@theguardianservice.co.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09030131

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £350,000

Total value of the contract/lot: £421,701

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>