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Contract

Provision of Implementation and On-Going Support Services for SAP S/4HANA Cloud

Warrington Borough Council

F20: Modification notice

Notice identifier: 2025/S 000-074727

Procurement identifier (OCID): ocds-h6vhtk-05e334

Published 18 November 2025, 12:10pm

Section I: Contracting authority/entity

I.1) Name and addresses

Warrington Borough Council

Warrington Borough Council

Warrington

WA11UH

Contact

Hannah Dearnley

Email

hdearnley@warrington.gov.uk

Country

United Kingdom

Region code

UKD61 - Warrington

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.warrington.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Implementation and On-Going Support Services for SAP S/4HANA Cloud

II.1.2) Main CPV code

- 72263000 - Software implementation services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 72265000 - Software configuration services
- 72266000 - Software consultancy services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement at the time of conclusion of the contract:

Provision of implementation and support Services for SAP S/4HANA Cloud.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

72

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2020/S 104-252559](#)

Section V. Award of contract/concession

Contract No

DN725660

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

20 December 2024

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

HCL Technologies UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08658132

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £4,412,195

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Warrington Borough Council

Warrington

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72263000 - Software implementation services

VII.1.3) Place of performance

NUTS code

- UKD61 - Warrington

VII.1.4) Description of the procurement:

Provision of implementation and support Services for SAP S/4HANA Cloud

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

72

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£4,412,195

VII.1.7) Name and address of the contractor/concessionaire

HCL Technologies UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08658132

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

A contract variation is required to extend the current contract to facilitate a go-live of 1 April 2026, as additional works, services or supplies have become necessary and a change of supplier would not be practicable (for economic, technical or interoperability reasons) and would involve substantial inconvenience / duplication of costs.

In support of this, several new and essential activities have emerged during the programme, and these have necessitated an extension to the overall timeline.

The additional services required are intrinsically linked to the existing SAP implementation and have been developed by HCL Technologies using proprietary configurations and Council-specific adaptations. A change of supplier would necessitate re-engineering of these solutions, retraining of staff, and redevelopment of test and migration tools, resulting in substantial duplication of costs and significant inconvenience. Furthermore, the technical interoperability between SAP modules, ARIBA CIM, and Concur expense systems requires continuity of supplier to ensure seamless integration and system stability.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

A contract variation is required to extend the current contract to facilitate a go-live of 1 April 2026, as additional works, services or supplies have become necessary and a change of supplier would not be practicable (for economic, technical or interoperability reasons) and would involve substantial inconvenience / duplication of costs.

This modification does not alter the overall nature of the contract.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £620,000

Total contract value after the modifications

Value excluding VAT: £5,032,195