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Contract

## **Software Licence Agreements, Applications and Associated Services Framework**

Nottinghamshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074712

Procurement identifier (OCID): ocds-h6vhtk-0514a6 ([view related notices](#))

Published 18 November 2025, 11:53am

### **Scope**

### **Reference**

DN774570

### **Description**

Nottinghamshire County Council (the Council) wish to put a Framework Agreement in place for the supply of its software licence agreements, applications and associated services.

Within scope of the Framework is software purchased both for Council corporate use, maintained schools and a number of arms length organisations owned by the Council:

- Core requirements are based around an Approved Product Portfolio; software that has been tested by the Council and is known to be compatible with the Council's current infrastructure.
- Commercial off-the-shelf software (COTS)

- Associated services related to software including, but not limited to, training, installation and consultancy

## **Commercial tool**

Establishes a framework

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## **Framework**

### **Maximum percentage fee charged to suppliers**

0%

### **Framework operation description**

During the contract period, we will need to order various software licences and associated services including professional services. The Supplier must provide us with written quotes for any software and associated service requests that we make which must include at a minimum.

- The details of the software product/'s and/or service, including the amount in which are needed.
- Price, with a clear breakdown that shows any ongoing costs, such as yearly software licensing or maintenance. (Note that, as also mentioned in the "Tender Pricing" section, Nottinghamshire County Council may ask the Supplier to show proof of the price they are paying to the manufacturer / reseller), margin (%), and the Supplier must provide this information if requested.)
- For orders that involve professional services, or where professional services or consultancy are needed, the Supplier must also provide.
  - o The professional service roles that are relevant and suitable for the project or task, and the qualifications and experience of the people who will do them.

- o A statement of work that outlines the activities, deliverables, milestones, and acceptance criteria of the project or task, as well as the risks, assumptions, and dependencies involved.
- o A breakdown of the costs related to the professional services, including the hourly or daily rates, travel expenses, and any other fees or charges that may apply.
- o A project plan that displays the schedule, resources, and dependencies of the project or task, and how the Supplier will communicate and report their progress and issues to us.

Where any quotation has lead time or volume considerations, the Supplier must also detail within the quotation.

- Where the level of discount is affected by lead time, the lead time pricing tiers available and the discount applicable to the lead time offered.
- Where the level of discount is affected by volume, the volume pricing tiers available and the discount applicable to the volume tier offered.

The supplier must provide us with the quotes within five working days from the date of our request. The quotes must be valid for 30 days from the date of issue. If the Supplier is unable to meet any of these criteria, they must acknowledge our request and inform us of the reason for the change and the expected date of delivery of the quotes/provide different validity date. We reserve the right to reject any quotes that are not provided within the specified time frame or that do not meet our requirements.

The bidder is expected to streamline software order process by providing a portal that list current pricing for repeatable COT's software and include features for tracking quotes and orders.

## **Award method when using the framework**

Without competition

## **Contracting authorities that may use the framework**

As well as the internal users within the Council, ICT Services division provide services to some of the Council's Alternative Service Delivery Models (ASDMs). ASDMs are arms-

length organisations, which procure services from the Council. The Council reserves the right to add and remove additional ASDM's throughout the lifecycle of the Framework Agreement. Currently the council has relationships with East Midlands Combined Coalition Authority, VIA and Inspire.

All public sector organisations within the UK can access this framework agreement.

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## **Contract 1. Software Licence Agreements, Applications and Associated Services Framework**

### **Supplier**

- SPECIALIST COMPUTER CENTRES PLC

### **Contract value**

- £25,000,000 excluding VAT
- £30,000,000 including VAT

Above the relevant threshold

### **Date signed**

1 September 2025

### **Contract dates**

- 1 September 2025 to 31 August 2029
- 4 years

## Main procurement category

Services

## CPV classifications

- 72260000 - Software-related services

## Contract locations

- UK - United Kingdom

## Key performance indicators

Name	Description	Reporting frequency
Provision of Quotations	The time between a request for a quotation being raised by Nottinghamshire County Council with the Supplier to the quotation being received by Nottinghamshire County Council	1 months
Registration of Software Licences and Maintenance Agreements	The number of registrations undertaken in the name of Nottinghamshire County Council by the Supplier, against the number of software licences and accompanying maintenance purchased by Nottinghamshire County Council	1 months

Name	Description	Reporting frequency
Software maintenance renewal notices issued within specified timescale	Software renewal notifications to be received with minimum 3-month renewal notice period.	1 months
Complaint Response Times	The number of Working Days between a formal complaint being raised by Nottinghamshire County Council and the Supplier acknowledging the complaint	1 months
Complaint Resolution Response Times:	The number of Working Days between a formal complaint being acknowledged by the Supplier and the complaint being upheld, denied or an action plan proposed	1 months

## Other information

### Conflicts assessment prepared/revised

Yes

## Procedure

### Procedure type

Open procedure

## Supplier

## **SPECIALIST COMPUTER CENTRES PLC**

- Companies House: 01428210
- Public Procurement Organisation Number: PLNM-8883-CCXP

James House

Birmingham

B11 2LE

United Kingdom

Email: [frameworksales@scc.com](mailto:frameworksales@scc.com)

Website: <http://www.scc.com>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

**Nottinghamshire County Council**

- Public Procurement Organisation Number: PBCV-5152-BXBP

County Hall, Loughborough Road

Nottingham

NG2 7QP

United Kingdom

Email: [prpc@nottsc.gov.uk](mailto:prpc@nottsc.gov.uk)

Website: <https://www.nottinghamshire.gov.uk/>

Region: UKF16 - South Nottinghamshire

Organisation type: Public authority - sub-central government