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Tender

Commercial Kitchen Equipment

Anchor Hanover Group

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074689

Procurement identifier (OCID): ocds-h6vhtk-0516f7 ([view related notices](#))

Published 18 November 2025, 11:16am

Scope

Reference

Project-00288

Description

Anchor Hanover Group is seeking to appoint bidders for the provision of commercial catering equipment, kitchenware, consumables, and associated installation services across its national portfolio. The successful bidder(s) will provide goods and services to approximately 200 commercial kitchens within 120 care homes and 70 extra care locations.

The estimated spend over the maximum contract term is £6,000,000 (INC VAT). The contract is scheduled to commence on April 1, 2026, for an initial period of 3 years, with the option to extend for up to a further 3 years (2 + 1).

Lot Structure and Scope

The tender is divided into two distinct service streams, and bidders may secure one or both lots.

LOT 1 - Heavy Commercial Equipment (Supply and Fit)

This lot covers the complete lifecycle management of all heavy, installed commercial catering equipment. The Lot 1 Contractor will be responsible for the supply of all specified heavy-duty equipment (e.g., refrigeration, ovens, warewashing) via a managed e-catalogue.

The scope requires a comprehensive service that includes mandatory site surveys, professional installation by qualified engineers, and full commissioning. Furthermore, the contractor must manage the safe decommissioning and WEEE-compliant disposal of all redundant heavy equipment. A fully managed Single Point of Contact (SPOC) administrative service for all in-warranty claims is required.

Contractual Basis: Anchor's Standard Goods & Services Contract terms.

LOT 2 - Light Equipment, Kitchenware & Consumables (Supply Only)

This lot covers the supply and delivery of all non-technical light catering goods via a managed e-catalogue. The Lot 2 Contractor will be responsible for the e-catalogue-based supply and delivery of all commercial catering light equipment, kitchenware, and consumables, adhering to the quality specifications.

Responsibilities include the ongoing maintenance of the e-catalogue, ensuring all product data and pricing are accurate. The contractor must also provide an efficient, no-fee returns policy for any defective, damaged, or incorrectly supplied goods.

Contractual Basis - Anchor's Standard Goods Contract terms.

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://anchor.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://anchor.my.site.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Total value (estimated)

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

Optional Extensions 2 Years + 1 Year

Main procurement category

Goods

Additional procurement category

Services

CPV classifications

- 39221000 - Kitchen equipment
- 42341000 - Commercial ovens
- 42513290 - Commercial refrigerating equipment

- 39240000 - Cutlery
- 39221110 - Crockery
- 39241100 - Knives
- 39141000 - Kitchen furniture and equipment
- 45300000 - Building installation work

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Lot constraints

Description of how multiple lots may be awarded:

Bidders can be awarded both lots

Lot 1. Heavy Commercial Equipment

Description

This lot covers the complete lifecycle management of all heavy, installed commercial catering equipment. The successful bidder will be responsible for:

- The supply of all specified heavy-duty equipment (e.g., refrigeration, ovens, warewashing) via a managed e-catalogue.
- A comprehensive service that includes mandatory site surveys , professional installation by qualified engineers , and full commissioning.
- The safe decommissioning and WEEE-compliant disposal of all redundant heavy equipment.
- A fully managed Single Point of Contact (SPOC) administrative service for all in-warranty claims, where the Contractor manages the claim with the manufacturer on Anchor's behalf.

Lot value (estimated)

- £3,250,000 excluding VAT
- £3,900,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Light Equipment, Kitchenware & Consumables

Description

This lot covers the supply and delivery of all non-technical light catering goods via a managed e-catalogue. The successful bidder will be responsible for:

- The e-catalogue-based supply and delivery of all commercial catering light equipment, kitchenware, and consumables, adhering to the quality specifications.
- The ongoing maintenance of the e-catalogue, ensuring all product data, and pricing are accurate.
- An efficient, no-fee returns policy for any defective, damaged, or incorrectly supplied goods.

Lot value (estimated)

- £1,750,000 excluding VAT
- £2,100,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Heavy Commercial Equipment

Lot 2. Light Equipment, Kitchenware & Consumables

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

3 December 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

15 December 2025, 12:00pm

Submission address and any special instructions

Electronically via the Anchor E-Procurement Portal -
<https://anchor.my.site.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

18 February 2026

Recurring procurement

Publication date of next tender notice (estimated): 17 November 2031

Award criteria

Name	Description	Type	Weighting
Quality	60%	Quality	60.00%
Price	40%	Price	40.00%

Other information

Description of risks to contract performance

1. Unforeseen Volume Changes

The actual volume of Lot 1 (Heavy) installations or Lot 2 (Light) consumables drastically exceeds or falls below forecasted levels.

2.Portfolio Growth (Number of Homes) Anchors national portfolio increases significantly due to acquisitions, adding unexpected demand and geographical spread.

3. Obsolescence of Products

The discontinuation of specific models of heavy equipment or key components by the manufacturer during the contract term renders the items impossible to replace or repair, jeopardizing the standardization and long-term maintainability of the Anchors's existing asset portfolio.

4. Legislation Changes

New UK or retained EU legislation (e.g., Gas Safety, F-Gas, WEEE, or Building Safety Act) changes compliance requirements mid-contract.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Two Stage Process - PSQ followed by ITT. Further detail can be found in the IFT document.

Contracting authority

Anchor Hanover Group

- Public Procurement Organisation Number: PYBH-1339-MTCJ

2 Godwin Street

Bradford

BD1 2ST

United Kingdom

Email: property.procurement@anchor.org.uk

Website: <https://www.anchor.org.uk/>

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government