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Tender

## **Service Store Technical Partners - DPS**

London Borough of Waltham Forest

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074644

Procurement identifier (OCID): ocds-h6vhtk-05e307

Published 18 November 2025, 10:18am

### **Scope**

### **Reference**

DN796219

### **Description**

London Borough of Waltham Forest ServiceStore is looking at engaging delivery Partners to help the Organisation deliver it's strategics objectives. This requires the selection of service Partners to support with the delivery requirements. Waltham Forest Services Ltd (WFSL) invites suitably qualified and experienced suppliers to participate in a procurement process to deliver two distinct Lots as outlined in this specification. The objective is to secure expert partners who will contribute to the transformation and sustainability of our property portfolio, providing both innovative energy solutions and robust maintenance services over a three-year period with the option for additional two 12 months.

### **Total value (estimated)**

- £30,000,000 excluding VAT
- £36,000,000 including VAT

Above the relevant threshold

## **Main procurement category**

Works

## **CPV classifications**

- 45000000 - Construction work

## **Contract locations**

- UKI - London

## **Lot constraints**

Maximum number of lots a supplier can bid for: 1

Maximum number of lots a supplier can be awarded: 1

Description of how multiple lots may be awarded:

Details are specified in the ITT document

## **Not the same for all lots**

Contract dates are shown in Lot sections, because they are not the same for all lots.

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## **Lot 1. Retrofit & Energy Solutions**

### **Description**

WFSL is seeking suppliers with demonstrable expertise in the design, supply, installation, and ongoing support for retrofit and energy solutions. This Lot will focus on the following core service areas:

- Retrofit Works
- Solar Installations:
- Insulation:
- Ventilation, glazing and draft measures
- Heat Pumps:
- Smart Meters:

### **Lot value (estimated)**

- £15,000,000 excluding VAT
- £18,000,000 including VAT

### **Contract dates (estimated)**

- 1 April 2026 to 30 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Details are specified in the ITT document

### **Same for all lots**

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. Repairs & Maintenance**

### **Description**

WFSL is seeking suppliers with demonstrable expertise in the design, supply, installation, and ongoing support for retrofit and energy solutions. This Lot will focus on the following core service areas:

- **Retrofit Works:** Comprehensive assessment and upgrade of building fabrics and systems to enhance energy efficiency and meet or exceed current standards.
- **Solar Installations:** Design and deployment of photovoltaic (PV) systems, including integration with existing infrastructure and ongoing performance monitoring.
- **Insulation.**
- **Ventilation, glazing and draft measures**
- **Heat Pumps**
- **Smart Meters**

### **Lot value (estimated)**

- £15,000,000 excluding VAT

- £18,000,000 including VAT

### **Contract dates (estimated)**

- 1 April 2026 to 30 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Details in the ITT document

### **Same for all lots**

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

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## **Participation**

### **Legal and financial capacity conditions of participation**

#### **Lot 1. Retrofit & Energy Solutions**

Details are specified in the ITT document

#### **Lot 2. Repairs & Maintenance**

Details in the ITT document

## **Technical ability conditions of participation**

### **Lot 1. Retrofit & Energy Solutions**

Details are specified in the ITT document

### **Lot 2. Repairs & Maintenance**

Details in the ITT document

## **Particular suitability**

### **Lot 1. Retrofit & Energy Solutions**

### **Lot 2. Repairs & Maintenance**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

6 January 2026, 12:00pm

### **Tender submission deadline**

16 January 2026, 12:00pm

## **Submission address and any special instructions**

<https://procontract.due->

[north.com/Advert?advertId=9af69e56-d3c3-f011-813a-005056b64545](http://north.com/Advert?advertId=9af69e56-d3c3-f011-813a-005056b64545)

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

17 February 2026

## Recurring procurement

Publication date of next tender notice (estimated): 17 January 2031

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## Award criteria

Name	Description	Type	Weighting
Quality	Quality	Quality	50.00%
Price	Price	Price	50.00%

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## Other information

### Payment terms

Details are specified in the ITT document

### **Description of risks to contract performance**

Details are specified in the ITT document

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

### **Justification for not publishing a preliminary market engagement notice**

Not applicable

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## **Documents**

### **Associated tender documents**



<https://procontract.due-north.com/Advert?advertId=9af69e56-d3c3-f011-813a-005056b64545>

<https://procontract.due-north.com/Advert?advertId=9af69e56-d3c3-f011-813a-005056b64545>

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## Contracting authority

### London Borough of Waltham Forest

- Public Procurement Organisation Number: PPJN-6757-NZZZ

Waltham Forest Town Hall

Walthamstow

E17 4JF

United Kingdom

Contact name: Taiwo Gbadebo

Telephone: 02084963000

Email: [procurement@walthamforest.gov.uk](mailto:procurement@walthamforest.gov.uk)

Website: <http://www.walthamforest.gov.uk/>

Region: UKI53 - Redbridge and Waltham Forest

Organisation type: Public authority - sub-central government