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Tender

Service Store Technical Partners - DPS

London Borough of Waltham Forest

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-074644

Procurement identifier (OCID): ocds-h6vhtk-05e307

Published 18 November 2025, 10:18am

Scope

Reference

DN796219

Description

London Borough of Waltham Forest ServiceStore is looking at engaging delivery Partners to help the Organisation deliver it's strategics objectives. This requires the selection of service Partners to support with the delivery requirements. Waltham Forest Services Ltd (WFSL) invites suitably qualified and experienced suppliers to participate in a procurement process to deliver two distinct Lots as outlined in this specification. The objective is to secure expert partners who will contribute to the transformation and sustainability of our property portfolio, providing both innovative energy solutions and robust maintenance services over a three-year period with the option for additional two 12 months.

Total value (estimated)

- £30,000,000 excluding VAT
- £36,000,000 including VAT

Above the relevant threshold

Main procurement category

Works

CPV classifications

• 45000000 - Construction work

Contract locations

• UKI - London

Lot constraints

Maximum number of lots a supplier can bid for: 1

Maximum number of lots a supplier can be awarded: 1

Description of how multiple lots may be awarded:

Details are specified in the ITT document

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Retrofit & Energy Solutions

Description

WFSL is seeking suppliers with demonstrable expertise in the design, supply, installation, and ongoing support for retrofit and energy solutions. This Lot will focus on the following core service areas:

- Retrofit Works
- · Solar Installations:
- Insulation:
- · Ventilation, glazing and draft measures
- Heat Pumps:
- Smart Meters:

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 30 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Details are specified in the ITT document

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 2. Repairs & Maintenance

Description

WFSL is seeking suppliers with demonstrable expertise in the design, supply, installation, and ongoing support for retrofit and energy solutions. This Lot will focus on the following core service areas:

- Retrofit Works: Comprehensive assessment and upgrade of building fabrics and systems to enhance energy efficiency and meet or exceed current standards.
- Solar Installations: Design and deployment of photovoltaic (PV) systems, including integration with existing infrastructure and ongoing performance monitoring.
- · Insulation.
- Ventilation, glazing and draft measures
- Heat Pumps
- Smart Meters

Lot value (estimated)

£15,000,000 excluding VAT

• £18,000,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 30 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Details in the ITT document

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Retrofit & Energy Solutions

Details are specified in the ITT document

Lot 2. Repairs & Maintenance

Details in the ITT document

Technical ability conditions of participation

Lot 1. Retrofit & Energy Solutions

Details are specified in the ITT document

Lot 2. Repairs & Maintenance

Details in the ITT document

Particular suitability

Lot 1. Retrofit & Energy Solutions

Lot 2. Repairs & Maintenance

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

6 January 2026, 12:00pm

Tender submission deadline

16 January 2026, 12:00pm

Submission address and any special instructions

https://procontract.due-

north.com/Advert?advertId=9af69e56-d3c3-f011-813a-005056b64545

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

17 February 2026

Recurring procurement

Publication date of next tender notice (estimated): 17 January 2031

Award criteria

Name	Description	Туре	Weighting
Quality	Quality	Quality	50.00%
Price	Price	Price	50.00%

Other information

Payment terms

Documents
Not applicable
Justification for not publishing a preliminary market engagement notice
Open procedure
Procedure type
Procedure
Yes
Conflicts assessment prepared/revised
Details are specified in the ITT document
Description of risks to contract performance
Details are specified in the ITT document

https://procontract.duenorth.com/Advert?advertId=9af69e56-d3c3-f011-813a-005056b64545

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Contracting authority

London Borough of Waltham Forest

Public Procurement Organisation Number: PPJN-6757-NZZZ

Waltham Forest Town Hall

Walthamstow

E17 4JF

United Kingdom

Contact name: Taiwo Gbadebo

Telephone: 02084963000

Email: procurement@walthamforest.gov.uk

Website: http://www.walthamforest.gov.uk/

Region: UKI53 - Redbridge and Waltham Forest

Organisation type: Public authority - sub-central government