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Tender

Domestic Abuse Service and Perpetrator Behaviour Change Programme

Borough of Telford & Wrekin

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074614

Procurement identifier (OCID): ocids-h6vhtk-05e2f5

Published 18 November 2025, 9:28am

Scope

Reference

TWC001243

Description

Telford & Wrekin Council are inviting the market to tender for the provision of support for victims of domestic abuse and their children under the Domestic Abuse Act 2021, specifically giving effect to the local strategy for the provision of support through commissioning decisions.

Service and procurement

These services will be procured under the Procurement Act 2023 using an Open Process. The service procurement is a two-lot process:

Lot 1 Domestic Abuse Specialist Support Service

Lot 2 Domestic Abuse Perpetrator Behaviour Change Programme

Domestic Abuse Specialist Support Service Aims

The aims of the service are to ensure that everyone who is affected by domestic abuse in the Borough can access the help and support they need, when they need it, and to reduce the incidence of domestic abuse in our communities.

Requirements of the service - Single Point of contact, Specialist Support for Victims/Survivors & Families, and Specialist Support for Children & Young people

2 year, 10 month contract for DA Specialist Support Service = £878,340

1 + 1 extension

Perpetrator Behaviour Change Programme Aims

This service is for community-based services for perpetrators of domestic abuse, to increase victim safety, protect and safeguard children, and reduce perpetrator recidivism.

Requirements of the service - Low - medium risk perpetrator behaviour change programme, training, support and supervision for professionals

1 year, 10 month Perpetrator Behaviour Change Programme = £181,810

dependent upon funding extension if available then 1+1 extension

Total value (estimated)

- £1,060,150 excluding VAT
- £1,060,150 including VAT

Above the relevant threshold

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services
- 85312400 - Welfare services not delivered through residential institutions
- 85320000 - Social services

Lot constraints

Description of how multiple lots may be awarded:

Those that are awarded the contract for either or both lots will be have achieved the most advantageous tender for their response

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Domestic Abuse Service

Description

The aims of the service are to ensure that everyone who is affected by domestic abuse can access the help and support they need, when they need it, and to reduce the incidence of domestic abuse in our communities.

Requirements of the service - Single Point of contact, Specialist Support for Victims/Survivors & Families, and Specialist Support for Children & Young people

Lot value (estimated)

- £878,340 excluding VAT
- £878,340 including VAT

Contract dates (estimated)

- 1 June 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 4 years, 10 months

Description of possible extension:

2 x 12 months

Same for all lots

CPV classifications are shown in the Scope section, because they are the same for all lots.

Lot 2. Perpetrator Behaviour Change programme

Description

To increase victim safety, protect and safeguard children, and reduce perpetrator recidivism, by:

- Holding perpetrators to account for their abusive behaviour
- Challenging resistance and motivation to change
- Enabling perpetrators to embed responsibility and accountability, and apply strategies to

eliminate further abuse

- Supporting professionals and partners working with perpetrators

Lot value (estimated)

- £181,810 excluding VAT
- £181,810 including VAT

Contract dates (estimated)

- 1 June 2026 to 31 March 2028
- Possible extension to 1 April 2029
- 2 years, 10 months, 1 day

Description of possible extension:

1 x 12 months

Same for all lots

CPV classifications are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Domestic Abuse Service

Lot 2. Perpetrator Behaviour Change programme

Please see tender docs

Technical ability conditions of participation

Lot 1. Domestic Abuse Service

Lot 2. Perpetrator Behaviour Change programme

Please see tender docs

Particular suitability

Lot 1. Domestic Abuse Service

Lot 2. Perpetrator Behaviour Change programme

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

22 December 2025, 10:00am

Tender submission deadline

7 January 2026, 12:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/telford/asp/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

13 February 2026

Award criteria

Name	Description	Type
Simple description	Service Delivery and quality = 90% Social Value = 10% Financial submission evaluated separately (please see tender docs)	Price

Weighting description

Service Delivery and quality = 90%

Social Value = 10%

Financial submission evaluated separately (please see tender docs)

Other information

Payment terms

Quarterly in arrears

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://in-tendhost.co.uk/telford.aspx/Home>

Contracting authority

Borough of Telford & Wrekin

- Public Procurement Organisation Number: PHHD-5776-GZNN

Darby House, Telford Town Centre, Lawn Central,

Telford, Shropshire

TF3 4JA

United Kingdom

Email: marketsustainability@telford.gov.uk

Website: <http://www.telford.gov.uk>

Region: UKG21 - Telford and Wrekin

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)