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Planning

Centrifuge and Associated Maintenance Service Operators

United Utilities Water Limited

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074551

Procurement identifier (OCID): ocds-h6vhtk-05e2ce ([view related notices](#))

Published 17 November 2025, 5:00pm

Scope

Reference

PRO004990

Description

The primary objectives of this project are to achieve optimal centrifuge operations through effective start-up, monitoring, maintenance, and shutdown procedures. Personnel will be required to adjust operational parameters in line with process requirements and perform lubrication, oil and grease replenishment tasks according to the manufacturer's specifications. The project is structured around key phases, including centrifuge operations, routine maintenance, and site support. This involves handling materials and shunting equipment with telehandler operations. The Supplier is expected to meet performance standards that emphasize zero safety incidents, timely fault reporting, and adherence to maintenance schedules. Personnel requirements include mandatory licenses for telehandler and shunter operations, along with certifications such as NPORS (National Plant Operations Registration Scheme) or equivalent, AITT (Association of Industrial Truck Trainers) and CPC (Driver Certificate of Professional Competence).

Additionally, all personnel must undergo occupational health assessments for working at height, have manual handling training, and COSHH awareness. The Supplier is obligated to provide necessary personal protective equipment (PPE) and tools, ensure staff training and certification, and maintain compliance with UK water industry regulations and UU site-specific safety protocols. Performance standards are established to ensure zero safety incidents, timely fault reporting, and adherence to maintenance schedules. Key Performance Indicators (KPIs) include 100% fault reporting within one hour, 100% maintenance compliance, and zero health and safety breaches. Contractual terms cover service hours, on-call requirements, notice for resource changes, insurance and liability coverage, and compliance with environmental and sustainability standards.

Commercial tool

Establishes a framework

Total value (estimated)

- £10,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 13 April 2026 to 13 April 2029
- Possible extension to 13 April 2034
- 8 years, 1 day

Description of possible extension:

Contract term is 3+1+1+1+1+1. Maximum term 8 years. Each extension provision is optional and discretionary.

Main procurement category

Services

CPV classifications

- 90481000 - Operation of a sewage plant
- 42931000 - Centrifuges
- 50530000 - Repair and maintenance services of machinery
- 79600000 - Recruitment services
- 90420000 - Sewage treatment services
- 90470000 - Sewer cleaning services
- 90492000 - Sewage treatment consultancy services

Contract locations

- UKD - North West (England)

Framework

Maximum number of suppliers

2

Maximum percentage fee charged to suppliers

0%

Framework operation description

Tender documents to follow this PPN

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

17 November 2025

Enquiry deadline

12 December 2025, 3:00pm

Submission type

Tenders

Tender submission deadline

12 December 2025, 3:00pm

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rw/entrance_s.asp?PID=100025&B=

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 April 2026

Award criteria

Name	Description	Type
Commercial 40%	Overarching criteria for tender documentation only. Refer to tender docs that will be issued in due course	Cost
Technical 60%	Overarching criteria for tender documentation only. Refer to tender docs that will be issued in due course	Quality

Weighting description

Award criteria will be outlined with tender documentations that will be made available in due course. There will be no scored assessment of this PPN.

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

The appointed providers will provide trained and competent personnel to operate and maintain centrifuge systems at a number of UU sites. Operators will also support site operations, ensure compliance with health and safety standards, and perform routine maintenance tasks. The primary objective of this procurement is to secure resources who can support with achieving optimal centrifuge operations through effective start up, monitoring and shutdown procedures. The personnel will be required to adjust operational

parameters in line with process requirements and provide ongoing maintenance in line with manufacturer specifications. We intend to procure this required via MerCell EUSupply as a Competitive Flexible Procedure with an initial contract term of 3 years, and including discretionary and optional extension periods for up to a further 5 years.

Contracting authority

United Utilities Water Limited

- Public Procurement Organisation Number: PVVB-5589-BWHX

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Organisation type: Private utility