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Tender

NHS HWE Domiciliary Care AQP - ICB Wide

NHS Hertfordshire and West Essex Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-074536

Procurement identifier (OCID): ocds-h6vhtk-05d74e

Published 17 November 2025, 4:42pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

The Forum

Marlowes, Hemel Hempstead

HP1 1DN

Contact

Katie Ward

Email

hwe.domcareaqp@evalucom.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://www.hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://www.hertsandwestessex.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS HWE Domiciliary Care AQP - ICB Wide

Reference number

HWE-DC-AQP-PSR-CP-2025

II.1.2) Main CPV code

- 85141210 - Home medical treatment services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Hertfordshire and West Essex ICB have opened the NHS HWE Domiciliary Care Any Qualified Provider (AQP) contract for applications through CarePulse:

<https://www.eprocurement.carepulse.co.uk>. This procurement is run as a competitive process (with multi-provider award) under the Provider Selection Regime (PSR).

This contract covers the provision of domiciliary care for adults eligible for NHS Continuing Healthcare and is applicable to local Providers with a CQC-registered service location within 3 miles of NHS Hertfordshire and West Essex ICB. The contract will include both non-specialist and specialist domiciliary care services under defined Care Tiers.

Applications are open from 17 November 2025 and will close at 5:00 pm on 5 January 2026. Services will commence from 1 April 2026. Timelines are indicative and may be subject to change.

The Contract Term is 3 years from service commencement, and the Commissioner may opt to extend the Contract Term by up to 2 years, in accordance with Schedule 1C of the Contract Particulars.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85141200 - Services provided by nurses
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Applications must be submitted through CarePulse eProcurement:

<https://eprocurement.carepulse.co.uk>. Full details of the qualification criteria are provided in the procurement documents, available from the CarePulse eProcurement site. All providers that meet the eligibility and qualification criteria will be awarded a contract.

There is no limit to the number of Providers that can join the Contract. All awarded providers will be added to the AQP list which will be the primary route for the ICB to commission CHC home care packages. Please note that it is a zero-value contract, so there is no guaranteed volume of activity or payment to providers. There is no minimum number of packages that the Provider can expect to receive through the Contract.

The Contract will include both non-specialist and specialist domiciliary care services under defined Care Tiers. Providers will be able to select the Care Tiers and areas that they can deliver against. Providers are not required to deliver against all Care Tiers or in all areas.

Queries relating to the tender must be submitted through CarePulse eProcurement. The deadline for submitting queries is 5:00pm, 12 December 2025.

Evalucom are managing the procurement process on behalf of the NHS Hertfordshire and West Essex ICB Commissioning Authority.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Commissioner may opt to extend the Contract Term by up to 2 years, in accordance with Schedule 1C of the Contract Particulars.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

The eligibility and selection criteria are listed in the procurement documents, which are available for unrestricted and full direct access at

<https://www.eprocurement.carepulse.co.uk>

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-069820](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 January 2026

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 5 January 2026

IV.2.7) Conditions for opening of tenders

Date

6 January 2026

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to the award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Hertfordshire and West Essex Integrated Care Board

The Forum

Marlowes, Hemel Hempstead

HP1 1DN

Country

United Kingdom

Internet address

<https://www.hertsandwestessex.icb.nhs.uk/>