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Planning

## **Adult Community Services Market Engagement Event**

NHS SURREY HEARTLANDS INTEGRATED CARE BOARD

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-074436

Procurement identifier (OCID): ocds-h6vhtk-05e28f

Published 17 November 2025, 2:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS SURREY HEARTLANDS INTEGRATED CARE BOARD

Dukes Court, Duke Street

Woking

GU215BH

#### **Contact**

Maggie Czapiewska

#### **Email**

[maggie.czapiewska1@nhs.net](mailto:maggie.czapiewska1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ2 - Surrey, East and West Sussex

**NHS Organisation Data Service**

QXU

**Internet address(es)**

Main address

[www.surreyheartlands.org/](http://www.surreyheartlands.org/)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Adult Community Services Market Engagement Event

**II.1.2) Main CPV code**

- 85323000 - Community health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Surrey Heartlands Integrated Care Board (SHICB) invites providers to join our first

Market Engagement event as we begin shaping the future of Out-of-Hospital services. This event marks the start of a collaborative journey to shape models that deliver on the NHS 10 Year Health Plan and achieve the three strategic shifts, moving care from hospital to community, transforming from analogue to digital, and shifting the focus from sickness to prevention.

Please join us on 5th December 2025 when Jack Wagstaff, Executive Director of Strategic Commissioning will relay early service scoping considerations and the questions we are asking ourselves regarding the most appropriate configurations and models for Surrey citizens. We hope to hear provider insights, innovative ideas, and preferences to inform the scope of a forthcoming procurement programme.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ25 - West Surrey
- UKJ26 - East Surrey

#### **II.2.4) Description of the procurement**

NHS Surrey Heartlands Integrated Care Board (SHICB) invites providers to join our first Market Engagement event as we begin shaping the future of Out-of-Hospital services. This event marks the start of a collaborative journey to shape models that deliver on the NHS 10 Year Health Plan and achieve the three strategic shifts, moving care from hospital to community, transforming from analogue to digital, and shifting the focus from sickness to prevention.

While the eventual contract(s) to be awarded may include services traditionally associated with Adult Community Services, our ambition is broader: to review and reimagine the entire Out-of-Hospital offer for Surrey citizens.

Please join us on 5th December 2025 when Jack Wagstaff, Executive Director of Strategic Commissioning, will relay early service scoping considerations and the questions we are asking ourselves regarding the most appropriate configurations and models for Surrey citizens. We hope to hear provider insights, innovative ideas, and preferences to inform the scope of a forthcoming procurement programme.

Important: No decisions have been made regarding service breakdowns, procurement routes, or payment mechanisms. This is an opportunity to influence thinking at the earliest stage.

Over the course of engagement we aim to establish a shared understanding of what is possible and desirable across a broad spectrum of services, including but not limited to:

- Community-based health and care services
- Rehabilitation and reablement services
- Preventative and proactive care models
- Integrated and multidisciplinary approaches
- Digital and Place based innovations

For clarity, future service provision will be delivered for the benefit of citizens registered with GP practices in the whole of the county of Surrey (the current NHS Surrey Heartlands ICB footprint and the incoming areas of Surrey Heath and Farnham currently part of the NHS Frimley ICB footprint but subject to the ICB boundary change from April 2026) either from service commencement, or in a managed and phased manner. Services in scope of this premarket event discussion will not pertain to the current geography of NHS Sussex ICB.

Who Should Attend:

- NHS community service providers
- Independent sector providers
- VCSE organisations
- Partnerships or alliances delivering integrated care
- Primary Care Networks (PCNs)
- GP Federations
- Providers of digital health solutions
- Market entrants or innovators in community health, rehabilitation, or preventative services

## How to Register:

Interested providers should register for this event via the live opportunities list on the 'Health Family' E-procurement system, Atamis. Click on 'View our Live Opportunities' from the homepage, available on the following link:

[https://health-family.force.com/s/Welcome.](https://health-family.force.com/s/Welcome)

Providers wishing to attend the event must submit a completed registration form, via the Atamis messaging system, no later than 4pm on 28/11/2025. The event details and agenda are available on Atamis.

Ahead of the session, please complete the short questionnaire available on Atamis, or feel free to pose questions, particularly in regard to:

- Preferred service groupings or configurations
- Opportunities for integration and collaboration
- Payment models and incentives
- Barriers and enablers to innovation and transformation

Please submit your completed questionnaires using the Atamis response, no later than 4pm on 28/11/2025.

### **II.2.14) Additional information**

This engagement process is designed to help the Commissioner to form a view of the best way to commission future services and is not the beginning of a Tender exercise. A Tender advertisement may be issued at the appropriate time, if required, should the Commissioner consider that the optimum route to commission each service is through a procurement process.

Your feedback at this point will not have a bearing on any future Tender submissions you may wish to offer later, should the Commissioner undertake a procurement for this service. You will not be disadvantaged if you choose not to respond at this stage but it will be helpful to understand your views at this early stage, so you are encouraged to participate as fully as you can.

### **II.3) Estimated date of publication of contract notice**

1 April 2026

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This procurement falls under the Provider Selection Regime 2023.

This notice is a Provider Selection Regime (PSR) 2023 Prior Information Notice. The procurement of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and Procurement Act 2023 do not apply to this contract.