This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/074427-2025

Contract

2024 - 1053 - Supply & Installation of Carpets and Flooring in Coventry

Citizen Housing Group Limited

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-074427

Procurement identifier (OCID): ocds-h6vhtk-04fbc0 (view related notices)

Published 17 November 2025, 2:27pm

Scope

Reference

2024-1053

Description

Citizen are looking to enter into a Framework Agreement with potentially 3 - 4 Service Providers for the supply and installation of carpets and flooring options within individual dwellings across Coventry to ensure that we receive an excellent service, which represents value for money. The number of providers is based on the quality of bids received and may be less than that stated above.

If you wish to express an interest in this project please ensure you are registered and logged into our Portal. The `Express Interest` button will only appear on the Tender Management page if you are logged in.

Applicants are advised to ensure that they do not base their submission on discussions with any other member of Citizen Staff. If you require any clarification on matters

contained within the Tender Documents, you must do so via Correspondence of the Citizen E-Procurement portal. Failure to observe this requirement may result in your bid being eliminated.

Please note that in the case of tender clarifications where appropriate, answers will be circulated to all tenderers.

NB: Should you require assistance or clarification on the use of In-Tend, please contact In-Tend support on 0845 557 8079 / +44 (0) 114 407 0065.

You must upload your bid by using the `Attach Documents` button and your return must be submitted via 'Submit Return' on the Citizen E-Procurement portal before the deadline date provided in the project details. You will have the option to modify you bid up until the deadline.

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

Framework pricing used throughout the framework. Work is to be distributed evenly.

Award method when using the framework

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Contracting authorities that may use the framework

Establishing party only

Contract 1. Supply & Installation of Flooring in Coventry

Suppliers (2)

- KARPET KINGDOM COVENTRY LTD
- LORDS FURNITURE LTD

Contract value

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

Date signed

15 October 2025

Contract dates

- 15 October 2025 to 15 October 2027
- Possible extension to 15 October 2029
- 4 years, 1 day

Description of possible extension:

Extension of time permitted based upon Citizen and our Customer's requirements

Main procurement category

Services

CPV classifications

- 44112210 Solid flooring
- 45432113 Parquet flooring
- 45432114 Wood flooring work
- 44112200 Floor coverings
- 45431100 Floor-tiling work
- 45432100 Floor laying and covering work
- 45432110 Floor-laying work
- 45432111 Laying work of flexible floor coverings
- 39530000 Carpets, mats and rugs
- 39531000 Carpets
- 39531100 Knotted carpeting
- 39531200 Woven carpeting

- 39531300 Tufted carpeting
- 39531310 Carpet tiles
- 39531400 Carpeting
- 50800000 Miscellaneous repair and maintenance services
- 70333000 Housing services
- 63122000 Warehousing services
- 63120000 Storage and warehousing services

Key performance indicators

Name	Reporting frequency		
Completion Lead Time	1 months		
Completion Target	1 months		
Customer Satisfaction	1 months		
Complaints	1 months		

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Suppliers

KARPET KINGDOM COVENTRY LTD

• Companies House: 04491882

HOLBROOKS

COVENTRY

CV6 4BN

United Kingdom

Telephone: 024766800190

Email: KARPETKINGDOMCOVENTRY@GMAIL.COM

Region: UKG33 - Coventry

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Supply & Installation of Flooring in Coventry

LORDS FURNITURE LTD

• Companies House: 10981255

322-324 Walsgrave Road

Coventry

CV2 4AF

United Kingdom

Telephone: 02476659101

Email: info@lordsfurniture.co.uk

Region: UKG33 - Coventry

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Supply & Installation of Flooring in Coventry

Contracting authority

Citizen Housing Group Limited

Charity Commission (England and Wales): 8181

4040 Lakeside, Solihull Parway, Birmingham Business Park

Birmingham

B377YN

United Kingdom

Email: Procurement@citizenhousing.org.uk

Website: https://www.citizenhousing.org.uk/

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government