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Contract

## **2024 - 1053 - Supply & Installation of Carpets and Flooring in Coventry**

Citizen Housing Group Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074427

Procurement identifier (OCID): ocds-h6vhtk-04fbc0 ([view related notices](#))

Published 17 November 2025, 2:27pm

### **Scope**

### **Reference**

2024-1053

### **Description**

Citizen are looking to enter into a Framework Agreement with potentially 3 - 4 Service Providers for the supply and installation of carpets and flooring options within individual dwellings across Coventry to ensure that we receive an excellent service, which represents value for money. The number of providers is based on the quality of bids received and may be less than that stated above.

If you wish to express an interest in this project please ensure you are registered and logged into our Portal. The `Express Interest` button will only appear on the Tender Management page if you are logged in.

Applicants are advised to ensure that they do not base their submission on discussions with any other member of Citizen Staff. If you require any clarification on matters

contained within the Tender Documents, you must do so via Correspondence of the Citizen E-Procurement portal. Failure to observe this requirement may result in your bid being eliminated.

Please note that in the case of tender clarifications where appropriate, answers will be circulated to all tenderers.

NB: Should you require assistance or clarification on the use of In-Tend, please contact In-Tend support on 0845 557 8079 / +44 (0) 114 407 0065.

You must upload your bid by using the `Attach Documents` button and your return must be submitted via `Submit Return` on the Citizen E-Procurement portal before the deadline date provided in the project details. You will have the option to modify you bid up until the deadline.

## **Commercial tool**

Establishes a framework

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## **Framework**

### **Maximum percentage fee charged to suppliers**

0%

### **Framework operation description**

Framework pricing used throughout the framework. Work is to be distributed evenly.

### **Award method when using the framework**

Either with or without competition

## **Contracting authorities that may use the framework**

Establishing party only

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## **Contract 1. Supply & Installation of Flooring in Coventry**

### **Suppliers (2)**

- [KARPET KINGDOM COVENTRY LTD](#)
- [LORDS FURNITURE LTD](#)

### **Contract value**

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

### **Date signed**

15 October 2025

### **Contract dates**

- 15 October 2025 to 15 October 2027
- Possible extension to 15 October 2029
- 4 years, 1 day

Description of possible extension:

Extension of time permitted based upon Citizen and our Customer's requirements

## **Main procurement category**

Services

### **CPV classifications**

- 44112210 - Solid flooring
- 45432113 - Parquet flooring
- 45432114 - Wood flooring work
- 44112200 - Floor coverings
- 45431100 - Floor-tiling work
- 45432100 - Floor laying and covering work
- 45432110 - Floor-laying work
- 45432111 - Laying work of flexible floor coverings
- 39530000 - Carpets, mats and rugs
- 39531000 - Carpets
- 39531100 - Knotted carpeting
- 39531200 - Woven carpeting

- 39531300 - Tufted carpeting
- 39531310 - Carpet tiles
- 39531400 - Carpeting
- 50800000 - Miscellaneous repair and maintenance services
- 70333000 - Housing services
- 63122000 - Warehousing services
- 63120000 - Storage and warehousing services

## Key performance indicators

<b>Name</b>	<b>Reporting frequency</b>
Completion Lead Time	1 months
Completion Target	1 months
Customer Satisfaction	1 months
Complaints	1 months

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Suppliers

### **KARPET KINGDOM COVENTRY LTD**

- Companies House: 04491882

HOLBROOKS

COVENTRY

CV6 4BN

United Kingdom

Telephone: 024766800190

Email: [KARPETKINGDOMCOVENTRY@GMAIL.COM](mailto:KARPETKINGDOMCOVENTRY@GMAIL.COM)

Region: UKG33 - Coventry

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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### **LORDS FURNITURE LTD**

- Companies House: 10981255

322-324 Walsgrave Road

Coventry

CV2 4AF

United Kingdom

Telephone: 02476659101

Email: [info@lordsfurniture.co.uk](mailto:info@lordsfurniture.co.uk)

Region: UKG33 - Coventry

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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## **Contracting authority**

### **Citizen Housing Group Limited**

- Charity Commission (England and Wales): 8181

4040 Lakeside, Solihull Parkway, Birmingham Business Park

Birmingham

B377YN

United Kingdom

Email: [Procurement@citizenhousing.org.uk](mailto:Procurement@citizenhousing.org.uk)

Website: <https://www.citizenhousing.org.uk/>

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government