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Contract

## **Decommission and recommission of Hydra facilities at an alternative Home Office location**

Home Office

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074406

Procurement identifier (OCID): ocds-h6vhtk-05a9f2 ([view related notices](#))

Published 17 November 2025, 1:57pm

### **Scope**

### **Description**

Decommission and recommission including system upgrade to maintain system capability of the Hydra facilities at an alternative Home Office location

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## **Contract 1. Decommission and recommission of Hydra facilities at an alternative Home Office location**

**Supplier**

- Critical Simulations Ltd

### **Contract value**

- £125,536 excluding VAT
- £150,643.20 including VAT

Above the relevant threshold

### **Date signed**

5 November 2025

### **Contract dates**

- 5 November 2025 to 24 August 2026
- 9 months, 20 days

### **Main procurement category**

Goods

### **CPV classifications**

- 34152000 - Training simulators

### **Contract locations**

- UK - United Kingdom

## **Justification for not setting key performance indicators**

Contract value is low value

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

This direct award to a single supplier is justified on the grounds of avoiding incompatibility between existing systems and new goods/services, resulting in significant financial costs and time delays, and delivery risks for a critical Authority system.

Currently, Critical Simulations Limited (CSL), provides expert technology support to ensure the efficient delivery of immersive Hydra critical incident training for Immigration Enforcement officers at Authority locations. There is a requirement to move some of this existing technology infrastructure to a new Authority location to retain this essential

equipment and operational capability.

All existing equipment at the original location has been configured and integrated by the existing supplier to ensure it is compatible and suitable as part of the overall Hydra training suite network. Transferring this existing equipment ensures continuity of service, and interoperability with the existing network. This solution also provides a significantly more cost-effective approach than reprocurring all new equipment.

Following decommission, site transfer, and upgrades to the existing equipment in the new location to maintain compatibility with the wider network, the new location can continue to be maintained by Critical Simulations Limited as part of the wider network, as a like for like replacement of the original location. This would not be possible should an alternative supplier be appointed for this requirement, and the equipment would cease to form part of Critical Simulations Limited ongoing responsibility for the network.

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## Supplier

### **Critical Simulations Ltd**

- Public Procurement Organisation Number: PVHH-6815-RCGV

1st Floor, 314 Regents Park Road

London

N3 2LT

United Kingdom

Email: [ieprocurement@homeoffice.gov.uk](mailto:ieprocurement@homeoffice.gov.uk)

Region: UKI71 - Barnet

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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## **Contracting authority**

### **Home Office**

- Public Procurement Organisation Number: PWGC-6513-PQLZ

2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: [ieprocurement@homeoffice.gov.uk](mailto:ieprocurement@homeoffice.gov.uk)

Region: UKI32 - Westminster

Organisation type: Public authority - central government