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Tender

Early Help Disability Support Service

Bridgend County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074327

Procurement identifier (OCID): ocds-h6vhtk-0563a0 ([view related notices](#))

Published 17 November 2025, 11:38am

Scope

Reference

B672/25

Description

The provision of the Early Help Disability Support Service to Bridgend County Borough Council

Bridgend County Borough Council is seeking to procure an experienced provider to deliver specialist Early Help parenting support to families where there is a disabled child or children.

Eligibility for the service will be in line with criteria for the Welsh Government's Families First and Early Intervention Parenting Support Programmes.

We wish to appoint a provider that is an expert in the field. The work will involve coproducing a programme of interventions and activities which complement and work alongside the Council's own Early Help Hubs.

The key objectives of the service are:

- Provision of professional advice and guidance on managing the effects of Disability on the family. Supporting the whole family to enable them to thrive.
- Providing appropriate parenting support in relation to coping strategies for challenging behaviour.
- Promoting independence and resilience in the community.

This will be achieved primarily by the provider delivering evidence-based parenting courses, group-based workshops, and individual in-depth coaching where appropriate.

The provider will work directly with parents and families.

Parents and carers will be provided with support to share experiences and build peer networks, reducing isolation and strengthening family resilience.

Contract term: 24 calendar months from 1st April 2026, with the option to extend up to a further 24 months.

Total value (estimated)

- £740,000 excluding VAT
- £887,999 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

Subject to funding, the option to extend for a further 24 months

Options

The right to additional purchases while the contract is valid.

Should demand for the service exceed supply, then provision is made within the contract for the Council to be able to vary the contract value by up to £93,000 excluding VAT (£111,600 including VAT) within the term, by spot purchasing additional Family Support Worker time at an hourly rate. This is dependent on funding being identified and at the sole discretion of the Council.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKL17 - Bridgend and Neath Port Talbot

Participation

Legal and financial capacity conditions of participation

see tender pack terms and conditions

Technical ability conditions of participation

see tender pack terms and conditions

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

8 December 2025, 5:00pm

Tender submission deadline

12 December 2025, 12:00pm

Submission address and any special instructions

website: <https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

ref: itt_121359 - B672/25 - Provision of an Early Help Disability Support Service

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

16 January 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 December 2028

Award criteria

Name	Description	Type	Weighting
Quality - Method Statement Questions	Evaluation via scored / weighted method statement questions	Quality	90.00%
Commercial	contract is subject to capped funding and will be evaluated on number of hours and spot purchase	Cost	10.00%

Other information

Payment terms

see tender pack terms and conditions

Description of risks to contract performance

see tender pack terms and conditions

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Documents

Associated tender documents

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

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Technical specifications to be met

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

see tender pack.

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Contracting authority

Bridgend County Borough Council

- Public Procurement Organisation Number: PPQG-8216-YQLW

Bridgend County Borough Council

Bridgend

CF31 4WB

United Kingdom

Contact name: Helen Watkins

Telephone: +441656 643643

Email: tenders@bridgend.gov.uk

Website: <http://www.bridgend.gov.uk>

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales