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Contract

Insourcing Outpatient Appointments

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-074275

Procurement identifier (OCID): ocds-h6vhtk-05e231

Published 17 November 2025, 10:17am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

Sian John

Email

sian.john4@wales.nhs.uk

Telephone

+44 2921501500

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://nwssp.nhs.wales/ourservices/procurement-services/

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Insourcing Outpatient Appointments

Reference number

HDDA-MIN-60067

II.1.2) Main CPV code

85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Hywel Dda University Health Board (HDUHB) intend to award a contract to deliver an Insourced solution for new and follow outpatient appointments.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £375,000

II.2) Description

II.2.2) Additional CPV code(s)

• 85100000 - Health services

II.2.3) Place of performance

NUTS codes

• UKL14 - South West Wales

II.2.4) Description of the procurement

Hywel Dda University Health Board (HDUHB) intend to award a contract to deliver an Insourced solution for new and follow up outpatient appointments.

The Health Board has been allocated funds this year to deliver the upon Welsh Government (WG) targets with regards to referral to treatment times (RTT) and reducing waiting list initiatives (WLI). A prime concern for the Health Board is to treat patients as close to home as possible and therefore deliver insourcing solutions.

The Health Board requires an insourced solution to support with new and follow up outpatient appointments across multiple specialities, across multiple sites.

The procurement was initiated utilising NHS Wales Shared Services Partnership's (NWSSP) Framework Agreement for Provision of Clinical, Surgical and Diagnostics Procedures (ref PRO-OJEULT-5077) under a mini competition exercise.

The estimated contract value is GBP 375,000 ex VAT, with the contract to being in December 2025 and to expire 31st March 2026.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 25

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime Wales (PSR Wales) intention to award notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the start of the standstill period.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

HDDA-MIN-60067

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 November 2025

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SHS PARTNERS SURGICAL LIMITED

The Gatehouse Kay Street, Summerseat

Bury

BL95PE

Telephone

+44 7834420237

Country

United Kingdom

NUTS code

• UKD3 - Greater Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £375,000

Total value of the contract/lot: £375,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime Wales (PSR Wales) intention to award notice. The awarding of this contract is subject to the Health

Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts

Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 26 November to sian.john4@wales.nhs.uk. This contract has not yet been formally been awarded; this notice serves as an intention to award under the PSR Wales.

The procurement was initiated utilising NHS Wales Shared Services Partnership's (NWSSP) Framework Agreement for Provision of Clinical, Surgical and Diagnostics Procedures (ref PRO-OJEULT-5077) under a mini competition.

(WA Ref:158197)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom