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Award

## Air Conditioning Maintenance Services

The Police and Crime Commissioner for Suffolk  
The Police and Crime Commissioner for Norfolk

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074175

Procurement identifier (OCID): ocds-h6vhtk-0560b9 ([view related notices](#))

Published 14 November 2025, 5:30pm

## Scope

## Reference

7F-2025-P022

## Description

Air Conditioning Maintenance Services for Norfolk and Suffolk.

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## Lot Lot 1. Norfolk

## **Description**

Air conditioning maintenance services Lot 1 Norfolk

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## **Lot Lot 2. Suffolk**

## **Description**

Air conditioning maintenance services Lot 2 Suffolk

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## **Contract 1. Air Conditioning Maintenance Services**

### **Lots**

Lot Lot 1. Norfolk

Lot Lot 2. Suffolk

### **Supplier**

- CONSTANT COOLING LIMITED

### **Contract value**

- £332,168 excluding VAT

- £398,602 including VAT

Above the relevant threshold

### **Award decision date**

14 November 2025

### **Date assessment summaries were sent to tenderers**

14 November 2025

### **Standstill period**

- End: 25 November 2025
- 8 working days

### **Earliest date the contract will be signed**

26 November 2025

### **Contract dates (estimated)**

- 1 December 2025 to 30 November 2027
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

3 x 12 Months

## **Main procurement category**

Services

## **CPV classifications**

- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment

## **Contract locations**

- UKH - East of England

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## **Information about tenders**

### **Lot Lot 1. Norfolk**

- 10 tenders received
  - 10 tenders assessed in the final stage:
    - 8 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 9 suppliers unsuccessful (details included for contracts over £5 million)
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### **Lot Lot 2. Suffolk**

- 10 tenders received
- 10 tenders assessed in the final stage:
  - 8 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 9 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### CONSTANT COOLING LIMITED

- Companies House: 02577782
- Public Procurement Organisation Number: PDRM-3476-QWPL

Cathrine House London Road

Cambridge

CB22 3XE

United Kingdom

Email: [accounts@constantcooling.com](mailto:accounts@constantcooling.com)

Website: <http://www.constantcooling.com>

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Air Conditioning Maintenance Services

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## Contracting authorities

### The Police and Crime Commissioner for Suffolk

- Public Procurement Organisation Number: PDLT-3241-XVCD

Police Headquarters, Portal Avenue, Martlesham Heath

Ipswich

IP5 3QS

United Kingdom

Email: [7forceprocurement@ecis.police.uk](mailto:7forceprocurement@ecis.police.uk)

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government

## **The Police and Crime Commissioner for Norfolk**

- Public Procurement Organisation Number: PGQM-8624-MNJX

Jubilee House, Falconers Chase

Wymondham

NR18 0WW

United Kingdom

Email: [7forceprocurement@ecis.police.uk](mailto:7forceprocurement@ecis.police.uk)

Region: UKH17 - Breckland and South Norfolk

Organisation type: Public authority - sub-central government

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## **Contact organisation**

Contact The Police and Crime Commissioner for Suffolk for any enquiries.