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Award

Air Conditioning Maintenance Services

The Police and Crime Commissioner for Suffolk
The Police and Crime Commissioner for Norfolk

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074175

Procurement identifier (OCID): ocds-h6vhtk-0560b9 ([view related notices](#))

Published 14 November 2025, 5:30pm

Scope

Reference

7F-2025-P022

Description

Air Conditioning Maintenance Services for Norfolk and Suffolk.

Lot Lot 1. Norfolk

Description

Air conditioning maintenance services Lot 1 Norfolk

Lot Lot 2. Suffolk

Description

Air conditioning maintenance services Lot 2 Suffolk

Contract 1. Air Conditioning Maintenance Services

Lots

Lot Lot 1. Norfolk

Lot Lot 2. Suffolk

Supplier

- CONSTANT COOLING LIMITED

Contract value

- £332,168 excluding VAT
- £398,602 including VAT

Above the relevant threshold

Award decision date

14 November 2025

Date assessment summaries were sent to tenderers

14 November 2025

Standstill period

- End: 25 November 2025
- 8 working days

Earliest date the contract will be signed

26 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2027
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

3 x 12 Months

Main procurement category

Services

CPV classifications

- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment

Contract locations

- UKH - East of England

Information about tenders

Lot Lot 1. Norfolk

- 10 tenders received
 - 10 tenders assessed in the final stage:
 - 8 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 9 suppliers unsuccessful (details included for contracts over £5 million)
-

Lot Lot 2. Suffolk

- 10 tenders received
- 10 tenders assessed in the final stage:

- 8 submitted by small and medium-sized enterprises (SME)
- 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 9 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

CONSTANT COOLING LIMITED

- Companies House: 02577782
- Public Procurement Organisation Number: PDRM-3476-QWPL

Cathrine House London Road

Cambridge

CB22 3XE

United Kingdom

Email: accounts@constantcooling.com

Website: <http://www.constantcooling.com>

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Air Conditioning Maintenance Services

Contracting authorities

The Police and Crime Commissioner for Suffolk

- Public Procurement Organisation Number: PDLT-3241-XVCD

Police Headquarters, Portal Avenue, Martlesham Heath

Ipswich

IP5 3QS

United Kingdom

Email: 7forceprocurement@ecis.police.uk

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government

The Police and Crime Commissioner for Norfolk

- Public Procurement Organisation Number: PGQM-8624-MNJX

Jubilee House, Falconers Chase

Wymondham

NR18 0WW

United Kingdom

Email: 7forceprocurement@ecis.police.uk

Region: UKH17 - Breckland and South Norfolk

Organisation type: Public authority - sub-central government

Contact organisation

Contact The Police and Crime Commissioner for Suffolk for any enquiries.