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Planning

Incident Command System

Cleveland Fire Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-074041

Procurement identifier (OCID): ocds-h6vhtk-05e19f

Published 14 November 2025, 2:34pm

Scope

Reference

SP215 2025

Description

Cleveland Fire Brigade are currently soft market testing with a view to undertaking a procurement exercise for an Incident Command System.

Any Incident Command System proposed should include the following functionality:

- The command system should have a way of recording decisions. Whether that be written, verbally or video recording, this is a key requirement moving forward.
- It should contain the ability to be updated in real time and ensure data is not lost if connection is lost.
- Tall buildings management is vital; this will be required to share occupancy and resident status for all flats within a building to be shared amongst all users. This should be user

friendly and easily populated with status updates such as fire survival guidance given, resident evacuated etc.

- System must be able to be accessed by multiple users and devices at once.
- An ability to record the command structure of an incident would be required.
- An ability to record or upload ARA and ERA documents.
- The option to pass info/instant message would be useful.
- All interactions with the incident must be timestamped and auditable.
- Ideally the system would be compatible to a number of devices, i.e. mobile phone, tablet, and laptop/desktop.
- The potential to link into other information feeds and systems, such as local authority CCTV (if available), drone footage etc.
- A mapping tool that allows for things like overheads, maps, cordons, overlays etc to be displayed and use. This would incorporate things like hydrants maps etc.
- The ability to record personal accountability on the incident ground, including fire and non-fire personnel.
- Ability to pick up staffing from CFB rostering systems
- Ability to track fire appliances on a live map (linked to CFB mobilising system)

Contract dates (estimated)

- 1 November 2026 to 31 March 2030
- Possible extension to 31 March 2032
- 5 years, 4 months, 31 days

Main procurement category

Goods

CPV classifications

- 35000000 - Security, fire-fighting, police and defence equipment
- 48000000 - Software package and information systems

Contract locations

- UKC - North East (England)

Engagement

Engagement deadline

5 December 2025

Engagement process description

Cleveland Fire Brigade would like to understand more about those suppliers that have knowledge and experience of delivering this type of requirement and in particular those organisations that can share successful implementation of incident command systems with other emergency services organisations.

The Brigade is therefore inviting any organisation that may be interested in this possible procurement opportunity to a 'Market engagement' event which will be held at the address below on a date to be agreed during January 2026.

Cleveland Fire Brigade

Training & Administration Hub

Queens Meadow Business Park

Hartlepool

TS25 5TH

On expressing their interest, suppliers will be allocated up to 2 hours with the Project team to discuss this potential procurement opportunity as well as demonstrate their incident command solution.

Interested parties should email lwoodall@clevelandfire.gov.uk The closing date to express your interest in attending is 12pm on 5th December 2025.

The event is a pre procurement engagement only, seeking to understand supplier capability. This does not commit Cleveland Fire Brigade to any future procurement exercise.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

Cleveland Fire Authority

- Companies House: 07583911
- Public Procurement Organisation Number: PGXP-5439-PLWX

Training And Administration Hub

Hartlepool

TS25 5TH

United Kingdom

Email: procurement@clevelandfire.gov.uk

Region: UKC11 - Hartlepool and Stockton-on-Tees

Organisation type: Public authority - sub-central government