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Award

Digital Transformation Consultant

Anchor Hanover Group

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073925

Procurement identifier (OCID): ocds-h6vhtk-05593c ([view related notices](#))

Published 14 November 2025, 12:04pm

Scope

Reference

C10168

Description

Core Responsibilities:

Programme Leadership:

- Lead the overall transformation programme for the initial 12 months.
- Drive alignment and prioritisation across Data, Technology, and Change teams.
- Maintain executive engagement and ensure regular, effective communication with the Executive Team and support reporting to Board.

Enterprise Architecture Governance:

- Provide architectural oversight and chair governance forums when required.

Solution Implementation:

- Work with Anchor's preferred Microsoft Dynamics 365 vendor.
- Specific deliverables tbc but include compliance solution, CRM, case management
- Lead the design and delivery of a property hierarchy and golden customer record with the data and business teams.

Strategic Road mapping and Planning:

- Coordinate development of ongoing technology delivery roadmap.
- Develop and maintain an interdependency and resource plan.

Required Skills and Experience

- Extensive experience in leading large-scale, multi-year

digital transformation programmes in regulated social housing and care environments

- Proven delivery of Microsoft Dynamics 365-based CRM and compliance solutions integrated with existing housing management solutions
- Deep knowledge and experience of housing and care technology solutions
- Deep understanding of enterprise architecture governance, including leading appropriate governance forums
- Strong programme planning and interdependency management across HR, finance, housing, and customer platforms
- Demonstrated ability to operate independently at senior

leadership level, engaging executives and resolving complex programme issues

- Excellent stakeholder communication and leadership skills
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Contract 1. Digital Transformation Consultant

Supplier

- CALEB TRANSFORMATION SERVICES LIMITED

Contract value

- £455,000 excluding VAT
- £546,000 including VAT

Above the relevant threshold

Award decision date

13 November 2025

Date assessment summaries were sent to tenderers

14 November 2025

Standstill period

- End: 25 November 2025
- 8 working days

Earliest date the contract will be signed

1 December 2025

Contract dates (estimated)

- 9 December 2025 to 8 December 2026
- Possible extension to 8 December 2027
- 2 years

Description of possible extension:

Above spend is based on 2 years.

Year 1 includes validation, delivery & support plus reviewing progress.

Year 2 is optional depending on the output from year 1.

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Information about tenders

- 3 tenders received

- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
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Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Supplier

CALEB TRANSFORMATION SERVICES LIMITED

- Companies House: 09831421

- Public Procurement Organisation Number: PVGH-4633-CPPX

The Square

Sevenoaks

TN15 7AA

United Kingdom

Email: Calebtransformation@btinternet.com

Region: UKJ46 - West Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Digital Transformation Consultant

Contracting authority

Anchor Hanover Group

- Mutuals Public Register: 7843
- Public Procurement Organisation Number: PYBH-1339-MTCJ

2 Godwin Street

Bradford

BD1 2ST

United Kingdom

Email: allen.norman@anchor.org.uk

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government