This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/073841-2025

Contract

Waiting Well Programme

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-073841

Procurement identifier (OCID): ocds-h6vhtk-05e11f

Published 14 November 2025, 10:28am

Section I: Contracting authority

I.1) Name and addresses

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Freeman Hospital, Freeman Road, High Heaton

Newcastle-upon-Tyne

NE7 7DN

Contact

Owen O'Reilly

Email

owen.oreillv@nhs.net

Country

United Kingdom

Region code

UKC22 - Tyneside

Internet address(es)

Main address

https://www.newcastle-hospitals.nhs.uk

Buyer's address

https://www.newcastle-hospitals.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Waiting Well Programme

Reference number

C401930

II.1.2) Main CPV code

• 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Waiting Well Programme

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £74,872

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

To test and produce evidence around new ways of working in health. Its focus is to promote changes in the health system that help those people most affected by health inequalities to better manage their health and wellbeing.

This contract has been awarded under PSR Direct Award Process C. The approximate lifetime value of the contract is £74,872. It is an 8-month contract. Service scheduled to commence on 1st January 2026 to 31st August 2026.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

New works/services, constituting a repetition of existing works/services

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on 14th November 2025 and the standstill expires on 27th November 2025. Representations by providers must be made to the relevant authority by the end of standstill.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ways to Wellness Limited

2nd Floor, Forth Banks House, Skinnerburn Road, Newcastle upon Tyne

Newcastle Upon Tyne

NE1 3RH

Telephone

+44 7887744182

Country

United Kingdom

NUTS code

• UKC2 - Northumberland and Tyne and Wear

National registration number

08798423

Internet address

www.waystowellness.org.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £74,872

Total value of the contract/lot: £74,872

Section VI. Complementary information

VI.3) Additional information

This contract has been awarded under PSR Direct Award Process C. The standstill will begin on 14th November 2025. The standstill period ends of 27th November 2025.

The Contract Title & Reference is as follows: Waiting Well Programme - C401930

The contract has been awarded to

Ways to Wellness Limited 2nd Floor Forth Banks House Skinnerburn Road Newcastle Upon Tyne NE1 3RH

The service falls under CPV 85100000 - Health Services

The lifetime of the contract will be 8 months.

The provider was assessed against 5 key criteria: Quality and Innovation; Value; Integration, collaboration, and service sustainability; Improving access, reducing inequalities, and facilitating choice; and social value.

Each criterion was assessed on a pass/fail basis, considering whether they have currently satisfied the criteria under the previous contract and whether they would likely satisfy the proposed contract to a sufficient standard. The provider achieved a pass score against all criteria.

No conflicts of interests were recorded.

VI.4) Procedures for review

VI.4.1) Review body

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

Country

United Kingdom

Internet address

https://www.newcastle-hospitals.nhs.uk