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Tender

Heavitree Court Rough Sleeping Complex Needs Project

London Borough of Waltham Forest

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073834

Procurement identifier (OCID): ocds-h6vhtk-05e119

Published 14 November 2025, 10:19am

Scope

Reference

DN797268

Description

The Authority is seeking to appoint a provider to deliver the provision of Rough Sleeping Complex Needs Accommodation.

Adults who are either homeless or faced with homelessness may face multiple challenges when trying to engage and use the services they need. Their support needs may be complex, and they face challenging life circumstances, including as a result of abuse or exploitation.

An additional barrier to accessing accommodation and services for this group is that they may have undiagnosed or untreated mental health problems and other related conditions that may significantly compromise their capacity to both to address the risks that may cause homelessness.

Total value (estimated)

- £1,180,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

1st April 2026 to 31st March 2029 with the option to extend for two 12-month periods up to 31st March 2031.

Extension period will be subject to confirmation of funding from MHCLG

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98341000 - Accommodation services

Contract locations

- UKI53 - Redbridge and Waltham Forest

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

1 December 2025, 5:00pm

Tender submission deadline

10 December 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Login/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 February 2026

Award criteria

| Name | Type | Weighting |
|--------------|-------------|------------------|
| Quality | Quality | 70% |
| Price | Price | 20% |
| Social Value | Quality | 10% |

Other information**Payment terms**

as stated in the Volume B - Specification

Description of risks to contract performance

as stated in the Volume B - Specification

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Borough of Waltham Forest

- Public Procurement Organisation Number: PPJN-6757-NZZZ

Waltham Forest Town Hall, Forest Road

Walthamstow

E17 4JF

United Kingdom

Email: procurement@walthamforest.gov.uk

Region: UKI53 - Redbridge and Waltham Forest

Organisation type: Public authority - sub-central government