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Planning

Leasing and Managing Council-owned Family Temporary Accommodation

Peterborough City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073830

Procurement identifier (OCID): ocds-h6vhtk-05e117

Published 14 November 2025, 10:17am

Scope

Reference

DN797459

Description

Service Overview: Supported Temporary Accommodation for Families

The Council is seeking to engage with suitably qualified and experienced registered providers of social housing to deliver a portfolio of supported temporary accommodation units for families experiencing housing need. This provision will form part of the Council's wider housing strategy to ensure safe, secure, and appropriate accommodation for vulnerable households, with a particular focus on family units requiring urgent placement.

The proposed service model will incorporate both accommodation and support functions. Registered providers of social housing will be expected to deliver a supported housing offer, which includes tailored assistance to residents aimed at promoting tenancy sustainment, financial resilience, and pathways into settled accommodation. Support may

include, but is not limited to, help with budgeting, accessing benefits, navigating housing options, and engaging with relevant statutory and voluntary services.

In addition to support provision, the successful registered provider of social housing will be responsible for delivering comprehensive tenancy and housing management services across the portfolio. This will include:

- Booking clients into appropriate accommodation units
- Managing voids and ensuring timely turnaround of properties
- Undertaking responsive and planned repairs and maintenance
- Ensuring compliance with health and safety and housing standards
- Acting as the primary point of contact for residents regarding tenancy matters

The Council expects registered providers of social housing to operate with a high level of professionalism, responsiveness, and commitment to quality, ensuring that both the physical environment and the support offer contribute to positive outcomes for families in temporary accommodation.

Contract dates (estimated)

- 1 April 2026 to 31 December 2031
- 5 years, 9 months

Main procurement category

Services

CPV classifications

- 85311000 - Social work services with accommodation
- 98340000 - Accommodation and office services

Contract locations

- UKH11 - Peterborough

Engagement

Engagement deadline

1 December 2025

Engagement process description

Please download, complete and attach the soft market testing questionnaire on the e-tendering portal ProContract, link below

<https://procontract.due-north.com/Advert?advertId=5e308d06-3fc1-f011-813a-005056b64545&fromProjectDashboard=True>

Submission

Publication date of tender notice (estimated)

1 December 2025

Procedure

Special regime

Concession

Contracting authority

Peterborough City Council

- Public Procurement Organisation Number: PLXM-3229-WVQH

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Region: UKH11 - Peterborough

Organisation type: Public authority - sub-central government