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Award

## Renewal of Ticket Office Windows

SE TRAINS LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073785

Procurement identifier (OCID): ocds-h6vhtk-05e0fc ([view related notices](#))

Published 14 November 2025, 8:59am

## Scope

## Description

Renewal of Ticket Office Windows at various Southeastern Stations

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## Contract 1. Renewal of ticket office windows

## Supplier

- MAKE Specialist Manufacture and Installation Ltd

## **Contract value**

- £297,609 excluding VAT
- £357,130 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

15 December 2025

## **Contract dates (estimated)**

- 19 December 2025 to 1 October 2026
- Possible extension to 1 November 2026
- 10 months, 14 days

Description of possible extension:

1 month option for mitigation.

## **Main procurement category**

Works

## **CPV classifications**

- 45213000 - Construction work for commercial buildings, warehouses and industrial buildings, buildings relating to transport

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Utilities

### **Direct award justification**

Extreme and unavoidable urgency

The following conditions are met in relation to the public contract:

- (a) Due to a particular supplier having intellectual property rights or other exclusive rights, only that supplier can supply the goods, services or works required, and;
- (b) There are no reasonable alternatives to those goods, services or works.

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## **Supplier**

### **MAKE Specialist Manufacture and Installation Ltd**

- Companies House: 09149495

Suite B Rayrigg Hall Farm, Rayrigg Road

Windermere

LA23 1BW

United Kingdom

Email: [Matt@makelimited.co.uk](mailto:Matt@makelimited.co.uk)

Region: UKD12 - East Cumbria

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Renewal of ticket office windows

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## **Contracting authority**

### **SE TRAINS LIMITED**

- Companies House: 03266762
- Public Procurement Organisation Number: PWRR-2348-DXXP

Second Floor

London

SE1 2AU

United Kingdom

Email: [procurement@southeasternrailway.co.uk](mailto:procurement@southeasternrailway.co.uk)

Region: UKI44 - Lewisham and Southwark

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)