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Planning

Catering Services for Cleveland Police

The Office of the Police and Crime Commissioner for Cleveland

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

CPC-0002143

Description

The Police and Crime Commissioner (PCC) for Cleveland is conducting a market engagement exercise to better understand the catering services available for Cleveland Police estates. The PCC is therefore seeking to engage with suppliers who can offer high-quality, and sustainable catering solutions for police officers, staff, and others.

This exercise will inform the development of a future procurement process, with formal tender documents expected to be issued in December 2025.

Location of Services

The Authority is seeking a supplier(s) to provide canteen facilities and catering services at two primary locations:

- Middlesbrough District Police Station, Bridge Street West, Middlesbrough, TS2 1AB (M8)
- Cleveland Police Central Headquarters, 1 Cliffland Way, Hemlington, Middlesbrough, TS8 9GL (CSH)

Additional sites within Cleveland estate may be added during the contract term.

Note: these sites are not available for the public to access.

Catering Service Provision

The catering service provision is intended to include:

1. The operation of canteen facilities at the above two sites with a café-style service offering hot and cold 'grab and go' food and beverages. The expected operating hours for both sites are:

o Monday - Friday:

08:00-15:00

o Weekends:

CHS: 10:00-13:00

M8: 09:00-13:00

2. Provision of ad hoc hospitality catering for meetings and events and operational training sessions

3. Provision of catering for operational planned requirements

Equipment

A range of canteen and catering facilities will be provided by the PCC for use. Full details of this equipment will be included at the tender stage.

Staff at each location

The number of staff and volunteers working at each location is estimated to be approx.

- CSH: 600
- M8: 800

Please note that while the total number of staff and volunteers at each location has been provided, this figure is for information purposes only and does not reflect actual canteen usage.

Vetting

All supplier personnel will be required to undergo security vetting clearance at NPPV Level 3.

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 55520000 - Catering services

Contract locations

- UKC11 - Hartlepool and Stockton-on-Tees
- UKC12 - South Teesside

Engagement

Engagement deadline

21 November 2025

Engagement process description

If you are interested in this opportunity, please provide answers to the following questions and email them to Procurement1@cleveland.police.uk by 12 noon on Friday 21st November 2025.

1. Are you an SME?
2. Are you based within the within Cleveland (Hartlepool, Stockton, Middlesbrough, Redcar & Cleveland areas)?
3. Are you interested in tendering for the provision of catering services at all sites listed in the advert? If No; please give your reasoning for this.
4. Are you interested in tendering for the provision of all service requirements outlined in the advert? If No; please give your reasoning for this

The subsequent tender process will be conducted via InTend, the Force's E-Tendering portal.

To bid for the contract, Suppliers must be registered on Intend. If you are not already registered, you can do so free of charge at: <https://sell2.in-tend.co.uk/blpd>

A guide to support your registration can be found here:

<https://bluelightcommercial.police.uk/media/2284/sell2bluelight-in-tend-full-supplier-guide.pdf>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

The Office of the Police and Crime Commissioner for Cleveland

- Public Procurement Organisation Number: PWRJ-9675-VWVL

St Marks House

Stockton on Tees

TS17 6QW

United Kingdom

Contact name: Matthew Keenan

Email: procurement1@cleveland.police.uk

Region: UKC11 - Hartlepool and Stockton-on-Tees

Organisation type: Public authority - sub-central government