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Planning

Practice Level Support Services in General Practice

NHS England

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073715

Procurement identifier (OCID): ocds-h6vhtk-05e0e0

Published 13 November 2025, 4:52pm

Scope

Description

NHSE wishes to establish a commercial mechanism for 'practice level support' (PLS) to be purchased for general practice between 2026-2029.

PLS is an improvement support programme for general practice that helps general practices to make operational changes for the benefit of patients and staff. For patients, benefits are in improved access and health outcomes, and for staff through increased productivity and reduced workload.

PLS delivers these benefits through providing high quality improvement support to general practices so that they are able to implement the changes needed to adopt or optimise the Modern General Practice approach. Modern General Practice (MGP) is a set of operational processes in general practice, based on research and evidence, that enable practice to deliver effective services, good quality access, improved continuity and other benefits for patients, alongside improved working conditions for staff.

NHS England would like to invite interested Suppliers to take part in a market engagement event scheduled for 3 December 2025 at 11:00 - 12:30.

The purpose of the market engagement is to:

Provide an overview of:

o the current Practice Level Support (PLS) programme (ending March 2026)

o the Primary Care context.

- Describe the Modern General Practice, Practice Level Support delivery specification from April 2026

- Proposed Contractual Model

- Overview of the procurement process and potential timelines

- Question & Answer session

You can register your interest at the following link:

<https://events.teams.microsoft.com/event/a63516f6-384c-4aa8-95d8-2b68f0836fa8@37c354b2-85b0-47f5-b222-07b48d774ee3>

Total value (estimated)

- £0 excluding VAT

- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029

- Possible extension to 31 March 2030

- 4 years

Main procurement category

Services

CPV classifications

- 79410000 - Business and management consultancy services

Engagement

Engagement deadline

3 December 2025

Engagement process description

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Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

12 January 2026

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

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London

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United Kingdom

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Region: UKI45 - Lambeth

Organisation type: Public authority - central government