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Contract

COV - Data Centre Services

Coventry City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073623

Procurement identifier (OCID): ocds-h6vhtk-059e86 ([view related notices](#))

Published 13 November 2025, 3:14pm

Scope

Reference

COV - 22221

Description

COV - Data Centre Services

Prior Information Notice (PIN) to a potential upcoming Procurement.

Coventry City Council is preparing for a future procurement in relation to upgrade their ICT requirements for Storage Area Network and its relevant Servers and VM Ware.

This procurement exercise will be done through NHS-SBS - Digital Workplace Solution using our e. Tendering platform In.Tend.

The pre-qualified suppliers pre-qualified for this framework are requested to register themselves via <http://www.csw-jets.co.uk/> link to participate for this Tender, if not already registered.

Contract 1. COV - Data Centre Services

Supplier

- [Proact IT UK Ltd](#)

Contract value

- £548,654.93 excluding VAT
- £658,385.92 including VAT

Above the relevant threshold

Date signed

13 November 2025

Contract dates

- 1 April 2026 to 14 September 2031
- Possible extension to 14 September 2033
- 7 years, 5 months, 14 days

Description of possible extension:

1 x 2years optional extension as per provision in Framework - Call-off, if SLA's and KPI's are met.

Main procurement category

Goods

CPV classifications

- 32400000 - Networks
- 48800000 - Information systems and servers
- 32427000 - Network system
- 32428000 - Network upgrade
- 48821000 - Network servers

Key performance indicators

Name	Reporting frequency
Hardware and Software Support	12 months
System Uptime	12 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Award under framework

Framework being used

[Taxi Framework](#)

Competitive selection process

Supplier

Proact IT UK Ltd

- Public Procurement Organisation Number: PGML-3254-DBZV

Dunston Technology Park

Chesterfield

S41 8NE

United Kingdom

Telephone: 44(0)1246266300

Email: bids@proact.co.uk

Region: UKF12 - East Derbyshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. COV - Data Centre Services

Contracting authority

Coventry City Council

- Public Procurement Organisation Number: PMJC-6861-XJPP

Council House, Earl Street

Coventry

CV1 5RR

United Kingdom

Email: ProcurementContracts@coventry.gov.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government