This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/073607-2025

Award

Passenger Assist Service

Rail Settlement Plan Limited

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-073607

Procurement identifier (OCID): ocds-h6vhtk-05dddf (view related notices)

Published 13 November 2025, 2:52pm

Scope

Description

Contract Award Notice for the award of Passenger Assist services that are already under contract prior to commencement of Procurement Act 2023. Notice being published to cover variation of contract term and pricing structural changes as per related Transparency Notice.

Contract 1. Agreement for Passenger Assist between RSP and Transreport Limited

Supplier

• Transreport Limited

Contract value

• 10000000 GEL including VAT

Above the relevant threshold

Award decision date

13 November 2025

Standstill period

• End: 24 November 2025

• 8 working days

Earliest date the contract will be signed

27 November 2025

Contract dates (estimated)

- 27 November 2025 to 8 December 2028
- Possible extension to 8 December 2030
- 5 years, 12 days

Description of possible extension:

Additional two year extension at buyer option.

Main procurement category
Services
Options
The right to additional purchases while the contract is valid.
Additional functionality and features covered within SaaS product based service.
CPV classifications
63711000 - Support services for railway transport
Procedure
Procedure type
Direct award
Special regime
Utilities
Supplier

Transreport Limited

Public Procurement Organisation Number: PYDP-4448-PZDT

69-79 Fulham High Street

London

SW6 3JW

United Kingdom

Email: crispin.humm@transreport.co.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Agreement for Passenger Assist between RSP and Transreport Limited

Contracting authority

Rail Settlement Plan Limited

• Companies House: 08176197

First Floor North, Puddle Dock

London

EC4V 3DS

United Kingdom

Email: procurement@raildeliverygroup.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government