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Award

## **Passenger Assist Service**

Rail Settlement Plan Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073607

Procurement identifier (OCID): ocds-h6vhtk-05dddf ([view related notices](#))

Published 13 November 2025, 2:52pm

## **Scope**

### **Description**

Contract Award Notice for the award of Passenger Assist services that are already under contract prior to commencement of Procurement Act 2023. Notice being published to cover variation of contract term and pricing structural changes as per related Transparency Notice.

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## **Contract 1. Agreement for Passenger Assist between RSP and Transreoprt Limited**

### **Supplier**

- Transreport Limited

### **Contract value**

- 10000000 GEL including VAT

Above the relevant threshold

### **Award decision date**

13 November 2025

### **Standstill period**

- End: 24 November 2025
- 8 working days

### **Earliest date the contract will be signed**

27 November 2025

### **Contract dates (estimated)**

- 27 November 2025 to 8 December 2028
- Possible extension to 8 December 2030
- 5 years, 12 days

Description of possible extension:

Additional two year extension at buyer option.

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

Additional functionality and features covered within SaaS product based service.

## **CPV classifications**

- 63711000 - Support services for railway transport

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## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Utilities

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## **Supplier**

## **Transreport Limited**

- Public Procurement Organisation Number: PYDP-4448-PZDT

69-79 Fulham High Street

London

SW6 3JW

United Kingdom

Email: [crispin.humm@transreport.co.uk](mailto:crispin.humm@transreport.co.uk)

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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## **Contracting authority**

### **Rail Settlement Plan Limited**

- Companies House: 08176197

First Floor North, Puddle Dock

London

EC4V 3DS

United Kingdom

Email: [procurement@raildeliverygroup.co.uk](mailto:procurement@raildeliverygroup.co.uk)

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government