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Tender

Home Support Service

The Council of the Borough of Kirklees

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-073528

Procurement identifier (OCID): ocds-h6vhtk-050f55 (view related notices)

Published 13 November 2025, 1:18pm

Scope

Reference

KMCAS-220

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver Services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

The estimated value of the Framework is approximately £27,000,000 Framework annual value. Total value including extensions £243,000,000.

The anticipated commencement date for the Framework is 22nd June 2026.

The anticipated expiry date for the Framework is 21st June 2029, with the option to extend for a further two (2) periods of three (3) years each.

The Framework will be established under the Light Touch Regime and therefore the Council will use the flexibilities this affords the Council for example ability to reopen the framework at the Council's discretion.

Award Criteria

Quality - 100%

Further information on award criteria, information on the key criteria and how the contract award criteria will be assessed is all available in the tender procurement documents that are available for interested suppliers to access at https://uk.eu-supply.com/login.asp?B=YORTENDER)

(https://uk.eu-supply.com/login.asp?B=YORTENDER)

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 22 June 2026 to 21 June 2029
- Possible extension to 21 June 2035

• 9 years

Description of possible extension:

The contract can be extended by 2 periods of 3 years each.

Main procurement category

Services

CPV classifications

• 85000000 - Health and social work services

Contract locations

• UKE44 - Calderdale and Kirklees

Lot 1. Heckmondwike & Spenborough

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Provision required in Heckmondwike & Spenborough

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Batley

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Provision required in Batley

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Dewsbury & Mirfield

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Provision required in Dewsbury & Mirfield

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Huddersfield Central West

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Provision required in Huddersfield Central West

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Huddersfield Central East

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Provision required in Huddersfield Central East

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Dearne Valley

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and

over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Provision required in Dearne Valley

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. Colne Valley

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying

with all relevant regulations and best practice guidelines.

Provision required in Colne Valley

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 8. Holme Valley

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Provision required in Holme Valley.

Lot value (estimated)

- £243,000,000 excluding VAT
- £243,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

21 June 2035

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

The services to be procured are defined as a Light Touch Contract within the Act. The Council will utilise the flexibility provided by Section 45 Frameworks clause (9) to

undertake a bespoke procurement process that considers elements of the Open Procedure, Framework and Open Framework.

At any time during the term of the Framework the Council shall, at its discretion, open the framework to new providers. This will be achieved by publishing a new tender notice inviting expressions of interest from potential providers for the provision of the Services under the existing framework.

The framework will continue on the same or substantially the same terms as this Framework Agreement and the competition will adopt the same or substantially the same conditions of participation and award criteria as those followed for the appointment of the Framework Providers. The existing Providers will not be required to submit a tender and shall remain on the framework unless otherwise agreed between the parties. The Council will award Call-Off Contracts with or without competition between providers on the Framework . The intention is that the framework will be for all new care packages from 22nd June 2026 and that legacy providers will keep their existing care packages unless removed for other reasons.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Legal and financial capacity conditions of participation

Lot 1. Heckmondwike & Spenborough

Lot 2. Batley

Lot 3. Dewsbury & Mirfield

- Lot 4. Huddersfield Central West
- Lot 5. Huddersfield Central East
- Lot 6. Dearne Valley
- Lot 7. Colne Valley
- Lot 8. Holme Valley

The conditions of participation relating to the legal and financial capacity are set out in the ITT, in the procurement specific questionnaire. The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire.

Technical ability conditions of participation

- Lot 1. Heckmondwike & Spenborough
- Lot 2. Batley
- Lot 3. Dewsbury & Mirfield
- Lot 4. Huddersfield Central West
- Lot 5. Huddersfield Central East
- Lot 6. Dearne Valley
- Lot 7. Colne Valley
- Lot 8. Holme Valley

The conditions of participation relating to the technical ability are set out in the ITT, in the procurement specific questionnaire. The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire and Section 5 of the Invitation to Tender. Providers are made aware of the following particular conditions of Participation Providers current CQC Rating must be 'Requires Improvement' or above. The Service Provider is expected to operate a CQC registered office (with a CQC rating of 'Requires Improvement' or above) within a 5 (five) mile radius of the Kirklees boundary. The Council has fixed the hourly rate for this framework and therefore providers will be required to acknowledge their acceptance of the hourly rate as a condition of participation.

Particular suitability

- Lot 1. Heckmondwike & Spenborough
- Lot 2. Batley
- Lot 3. Dewsbury & Mirfield
- Lot 4. Huddersfield Central West
- Lot 5. Huddersfield Central East
- Lot 6. Dearne Valley
- Lot 7. Colne Valley
- Lot 8. Holme Valley
- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Submission type

Tenders

Tender submission deadline

17 December 2025, 9:00am

Submission address and any special instructions

All tender documents are available free of change from YORtender at the following website;

https://uk.eu-supply.com/login.asp?

B=YORTENDER (https://uk.eu-supply.com/login.asp? B=YORTENDER)

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 April 2026

Recurring procurement

Publication date of next tender notice (estimated): 30 April 2026

Award criteria

Name	Description	Туре	Weighting
Quality submission	Quality submission 100%	Quality	100%

Other information

Description of risks to contract performance

Please note Known Risks have been assessed as part of this procurement and in accordance with the Procurement Act 2023, the Council reserves the right to modify this contract where such changes meet the criteria for permitted modifications under Section 74 and Schedule 8 of the Act. This

includes, but is not limited to:

The Council reserves the right to adapt to any changes with regards to any Regulatory body changes, case law and government legislation changes.

Published Framework Value (Tender Notice): The advertised spend for the Home Care Support Framework as specified in the procurement documents and this Tender Notice is indicative only. This value reflects the anticipated demand; however, actual expenditure may vary due to the unpredictable nature of the requirements.

Advertised Lot Values: The Authority recognises that future changes in market conditions may result in discrepancies between the estimated and actual values.

It is acknowledged that the overall estimated framework spend published in this tender notice may be exceeded and that the permitted pricing adjustments may be a contributing factor in the final framework value exceeding the initially advertised amount.

Any such modifications shall be undertaken in compliance with the permitted grounds set out in Section 74 and Schedule 8 of the Act, including but not limited to modifications arising from unforeseeable circumstances or the materialisation of a known risk.

Applicable trade agreements

Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

To gain a place on the Framework submissions will need to pass the conditions of participation, meet a minimum quality threshold and pass due diligence site visit.

Stage 1 Tender Stage

Step 1 - Completeness & Compliance Checks

Step 2 - Excluded & Excludable Suppliers

Step 3 - Conditions of Participation

Step 4 - Quality Assessment

Step 5 - Supplier Notification

Stage 2 Due Diligence Stage

Step 1 - Supplier Due Diligence

Step 2 - On-Site Supplier Due diligence

Contracting authority

The Council of the Borough of Kirklees

• Public Procurement Organisation Number: PXHZ-9111-QHMJ

The Town Hall, Ramsden Street

Huddersfield

HD1 2TA

United Kingdom

Email: procurement@kirklees.gov.uk

Website: http://www.kirklees.gov.uk

Region: UKE44 - Calderdale and Kirklees

Organisation type: Public authority - sub-central government