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Award

## **Provision of a Managed Network Service for the CoSTAR National Lab**

Royal Holloway and Bedford New College

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073435

Procurement identifier (OCID): ocds-h6vhtk-05e02b ([view related notices](#))

Published 13 November 2025, 10:34am

### **Scope**

### **Reference**

STA-26020

### **Description**

Provision of a Managed Network Service for the CoSTAR National Lab.

The service includes the design, build, configuration, and installation of all required network hardware, covering core, aggregation, access switching, firewall, internet edge, and Wi-Fi components.

Implementation will need to include installation and patching, commissioning, integration with partner systems, and final testing, user acceptance testing, and handover.

Ongoing network management will include monitoring and management of all routers, switches, internet bandwidth, and managed security services.

## **Contract 1**

### **Supplier**

- Sohonet Limited

### **Contract value**

- £432,782 excluding VAT
- £519,338 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

1 December 2025

### **Contract dates (estimated)**

- 1 December 2025 to 31 March 2029
- 3 years, 4 months

### **Main procurement category**

Services

## **CPV classifications**

- 72400000 - Internet services
- 72700000 - Computer network services

## **Contract locations**

- UKJ2 - Surrey, East and West Sussex

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

- Single supplier - technical reasons
- Extreme and unavoidable urgency

Royal Holloway University of London serves as the lead partner of the CoSTAR National Lab, which forms a key component of the wider Convergent Screen Technologies And

performance in Realtime (CoSTAR) programme. The University is the Contracting Authority and procuring entity for this contract. The contracted services will be carried out at the CoSTAR National Lab facility, located within studio premises leased by the University.

Under the current tenancy agreement, the University is required by the Landlord to contract with the existing network provider for the management and supply of telecommunications and broadband services to the Demised Premises. The appointment of alternative service providers is strictly subject to the landlord's prior consent and is not guaranteed. Sohonet Ltd is the designated connectivity provider for the premises responsible for the management of all on-site physical infrastructure, cabling and technical support services. As a result, engaging an alternative supplier is not considered to be a feasible option. Doing so would require the undertaking of extensive structural and construction work to install new cabling and may require a provider to enter into wayleave agreement by the landlord. Even if such permission would be granted by the landlord, this would incur significant delays, increased costs, and considerable disruption to the programme.

It is our intention to award a contract to Sohonet Ltd for a fixed term of four (4) years until March 2029 which is the duration of the funding.

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## Supplier

### **Sohonet Limited**

- Companies House: 03132110

5 Soho Street

London

W1D 3DG

United Kingdom

Email: [creditcontrol@sohonet.com](mailto:creditcontrol@sohonet.com)

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## **Contracting authority**

### **Royal Holloway and Bedford New College**

- Companies House: RC000823
- Public Procurement Organisation Number: PRVY-6462-QBVG

Royal Holloway University of London, Egham Hill

Egham

TW20 0EX

United Kingdom

Email: [procurement@rhul.ac.uk](mailto:procurement@rhul.ac.uk)

Region: UKJ25 - West Surrey

Organisation type: Public authority - sub-central government