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Tender

Special Educational Needs and Disability Information, Advice and Support Service (SENDIASS) 2026

Bristol City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073412

Procurement identifier (OCID): ocds-h6vhtk-051b41 ([view related notices](#))

Published 13 November 2025, 10:07am

Scope

Reference

DN775605

Description

The council wishes to commission the service.

Bristol City Council, with North Somerset Council, South Gloucestershire Council and Bristol, Bristol, North Somerset and

South Gloucestershire Integrated Care Board (BNSSGICB), to appoint a provider for The SENDIAS Service provides impartial Information, Advice and Support Services ("IASS") on the full range of education, health and social care as defined in the SEND Code of Practice (<https://www.gov.uk/government/publications/send-code-of-practice-0-to-25>) to

the following Service Users -

(a) children and young people aged 0 years to 25 years of age (inclusive) with (or who

may have) a Special Education Need and/or a Disability ("SEND");

and

(b) their parents, carers and families.

Total value (estimated)

- £2,000,000 excluding VAT
- £2,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

option to extend twice for a further 1 year each time or once for 2 years.

Total maximum contract extension available being 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK - South West (England)

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

4 December 2025, 12:00pm

Tender submission deadline

11 December 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com>

DN775605

Special Educational Needs and Disability Information, Advice and Support Service (SENDIASS) 2026

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 January 2026

Recurring procurement

Publication date of next tender notice (estimated): 2 November 2028

Award criteria

Name	Type	Weighting
Quality	Quality	68%
Price	Price	20%
Social Value	Quality	12%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Bristol City Council

- Public Procurement Organisation Number: PWXH-3837-PDTD

City Hall, College Green

Bristol

BS1 5TR

United Kingdom

Email: procurement.support@bristol.gov.uk

Website: <http://www.bristol.gov.uk>

Region: UKK11 - Bristol, City of

Organisation type: Public authority - sub-central government

Other organisations

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

North Somerset Council

Summary of their role in this procurement: Evaluation of bid submissions

- Public Procurement Organisation Number: PVVX-9588-WCMV

Town Hall, Walliscote Grove Road

Weston-super-Mare, North Somerset

BS23 1UJ

United Kingdom

Email: procurement.contracts@n-somerset.gov.uk

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

South Gloucestershire Council

Summary of their role in this procurement: Evaluation of bid submissions

- Public Procurement Organisation Number: PCMC-1241-BLJQ

Badminton Road Offices

Bristol

BS37 5AF

United Kingdom

Email: procurement@southglos.gov.uk

Website: <https://www.southglos.gov.uk/>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

NHS BRISTOL, NORTH SOMERSET AND SOUTH GLOUCESTERSHIRE INTEGRATED CARE BOARD

Summary of their role in this procurement: Evaluation of bid submissions

- NHS Organisation Data Service: QUY
- Public Procurement Organisation Number: PPCD-6597-HCDW

Floor 2, North Wing, 100 Temple Street

Bristol

BS1 6AG

United Kingdom

Email: helena.fuller1@nhs.net

Region: UKK11 - Bristol, City of

Contact organisation

Contact Bristol City Council for any enquiries.