

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/073409-2025>

Tender

Travel Risk Management Services

Coventry University

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073409

Procurement identifier (OCID): ocds-h6vhtk-05df79 ([view related notices](#))

Published 13 November 2025, 10:05am

Scope

Reference

PA-FRAM-1705-25-KM

Description

Lot 1: Travel Safety System (Technology Platform & Incident Response)

Lot 1 encompasses the provision of a travel safety system, including a technology platform designed to monitor and manage travellers and travel incidents, alongside 24/7 traveller support and bespoke incident response protocols to support staff and students' travellers.

Lot 2: Travel Risk Consultancy Services

Lot 2 covers travel risk advisory and consultancy services, including support for travel risk assessment for higher risk travel, travel risk policy support, staff and student training, and ongoing advice to support safe international travel and overseas operations at Coventry University Group.

To view and bid for Lot 1: <https://www.delta-esourcing.com/respond/U4TH7D5B75>

To view and bid for Lot 2: <https://www.delta-esourcing.com/respond/5BH8B554RF>

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=993974334>

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Main procurement category

Services

CPV classifications

- 63515000 - Travel services

Contract locations

- UKG33 - Coventry

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Travel Safety System (Technology Platform & Incident Response)

Description

Lot 1 encompasses the provision of a travel safety system, including a technology platform designed to monitor and manage travellers and travel incidents, alongside 24/7 traveller support and bespoke incident response protocols to support staff and students' travellers.

Lot value (estimated)

- £240,000 excluding VAT
- £288,000 including VAT

Contract dates (estimated)

- 16 March 2026 to 15 March 2029
- Possible extension to 15 March 2031
- 5 years

Description of possible extension:

Two x 12 months extensions

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 2. Travel Risk Consultancy Services

Description

Lot 2 covers travel risk advisory and consultancy services, including support for travel risk assessment for higher risk travel, travel risk policy support, staff and student training, and ongoing advice to support safe international travel and overseas operations at Coventry University Group.

Lot value (estimated)

- £60,000 excluding VAT
- £72,000 including VAT

Contract dates (estimated)

- 16 March 2026 to 15 March 2029
- Possible extension to 15 March 2031
- 5 years

Description of possible extension:

Two x one year extension

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Travel Safety System (Technology Platform & Incident Response)

Creditsafe check

Lot 2. Travel Risk Consultancy Services

Creditsafe checks

Particular suitability

Lot 1. Travel Safety System (Technology Platform & Incident Response)

Lot 2. Travel Risk Consultancy Services

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

5 December 2025, 12:00pm

Tender submission deadline

8 December 2025, 12:00pm

Submission address and any special instructions

To view and bid for Lot 1: <https://www.delta-esourcing.com/respond/U4TH7D5B75>

To view and bid for Lot 2: <https://www.delta-esourcing.com/respond/5BH8B554RF>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 January 2026

Award criteria

Name	Description	Type	Weighting
Quality	Quality	Quality	65%
Price	Price	Price	35%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Coventry University

- Public Procurement Organisation Number: PMMH-2339-NMGH

Priory Street

Coventry

CV1 5FB

United Kingdom

Email: procurement@coventry.ac.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government