

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/073393-2025>

Tender

TFGM TravelSafe Support and Enforcement Officer Requirement

Transport for Greater Manchester

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073393

Procurement identifier (OCID): ocds-h6vhtk-059632 ([view related notices](#))

Published 13 November 2025, 9:47am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

TFGM is currently tendering for the provision of TravelSafe Support and Enforcement Officers (TSEOs) and related security/guarding requirements across the Greater Manchester public transport network.

This will include static guarding at interchanges and other TfGM managed sites (as required).

Security provision may be requested to support in various capacities relating to events within Greater Manchester, for example Parklife, Co-Op live, MCFC, Horwich Parkway etc.

It is expected that the successful supplier will work closely, on a day-to-day basis, with the TfGM TravelSafe Operations Manager, this is designed to guide and inform TSEO taskings and deployments, use of relevant tactics and access wider partnership opportunities.

Further information on scope can be found in the relevant tender documentation including the specification which outlines the full requirements as well as minimum hours.

Total value (estimated)

- £67,083,333 excluding VAT
- £80,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 March 2026 to 30 March 2033
- Possible extension to 30 March 2036
- 10 years

Description of possible extension:

7+3+1 year duration

Options

The right to additional purchases while the contract is valid.

Option to purchase further services to accommodate any changes in TFGM requirements for TSEO or static guard services including, but not limited to, one-off events.

Main procurement category

Services

CPV classifications

- 32344210 - Radio equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 75240000 - Public security, law and order services
- 79713000 - Guard services

Contract locations

- UKD3 - Greater Manchester

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Submission type

Tenders

Tender submission deadline

10 December 2025, 4:00pm

Submission address and any special instructions

<https://procontract.due-north.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 March 2026

Award criteria

| Name | Type | Weighting |
|--------------|-------------|------------------|
| Quality | Quality | 50% |
| Cost | Cost | 40% |
| Social Value | Quality | 10% |

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Stage 1 - PSQ including pass/fail and scored questions

Stage 2 - 5 suppliers will be invited to ITT stage including questions, a site visit and face to face meetings with TFGM to determine successful supplier

Justification for not publishing a preliminary market engagement notice

Market engagement carried out by TFGM previously.

Planned procurement notice in reference to this opportunity was published to ensure the

suppliers were made aware of upcoming tender.

Contracting authority

Transport for Greater Manchester

- Public Procurement Organisation Number: PNJQ-2746-NWYT

2 Piccadilly Place

Manchester

M1 3BG

United Kingdom

Email: procurement@tfgm.com

Website: <https://tfgm.com>

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government