This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/073393-2025">https://www.find-tender.service.gov.uk/Notice/073393-2025</a>

Tender

# TFGM TravelSafe Support and Enforcement Officer Requirement

Transport for Greater Manchester

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-073393

Procurement identifier (OCID): ocds-h6vhtk-059632 (view related notices)

Published 13 November 2025, 9:47am

# Changes to notice

This notice has been edited. The <u>previous version</u> is still available.

## Scope

# **Description**

TFGM is currently tendering for the provision of TravelSafe Support and Enforcement Officers (TSEOs) and related security/guarding requirements across the Greater Manchester public transport network.

This will include static guarding at interchanges and other TfGM managed sites (as required).

Security provision may be requested to support in various capacities relating to events within Greater Manchester, for example Parklife, Co-Op live, MCFC, Horwich Parkway etc.

It is expected that the successful supplier will work closely, on a day-to-day basis, with the TfGM TravelSafe Operations Manager, this is designed to guide and inform TSEO taskings and deployments, use of relevant tactics and access wider partnership opportunities.

Further information on scope can be found in the relevant tender documentation including the specification which outlines the full requirements as well as minimum hours.

#### **Total value (estimated)**

- £67,083,333 excluding VAT
- £80,500,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 31 March 2026 to 30 March 2033
- Possible extension to 30 March 2036
- 10 years

Description of possible extension:

7+3+1 year duration

## **Options**

The right to additional purchases while the contract is valid.

Option to purchase further services to accommodate any changes in TFGM requirements for TSEO or static guard services including, but not limited to, one-off events.

#### Main procurement category

Services

#### **CPV** classifications

- 32344210 Radio equipment
- 35000000 Security, fire-fighting, police and defence equipment
- 75240000 Public security, law and order services
- 79713000 Guard services

#### **Contract locations**

• UKD3 - Greater Manchester

# **Participation**

# Particular suitability

Small and medium-sized enterprises (SME)

Submission
Submission type
Tenders
Tender submission deadline
10 December 2025, 4:00pm
Submission address and any special instructions <a href="https://procontract.due-north.com">https://procontract.due-north.com</a>
Tenders may be submitted electronically Yes
Languages that may be used for submission
English
Award decision date (estimated) 20 March 2026

# **Award criteria**

Name	Туре	Weighting	
Quality	Quality	50%	
Cost	Cost	40%	
Social Value	Quality	10%	

#### Other information

#### Conflicts assessment prepared/revised

Yes

## **Procedure**

## **Procedure type**

Competitive flexible procedure

# Competitive flexible procedure description

Stage 1 - PSQ including pass/fail and scored questions

Stage 2 - 5 suppliers will be invited to ITT stage including questions, a site visit and face to face meetings with TFGM to determine successful supplier

## Justification for not publishing a preliminary market engagement notice

Market engagement carried out by TFGM previously.

Planned procurement notice in reference to this opportunity was published to ensure the

suppliers were made aware of upcoming tender.

# **Contracting authority**

### **Transport for Greater Manchester**

• Public Procurement Organisation Number: PNJQ-2746-NWYT

2 Piccadilly Place

Manchester

M1 3BG

**United Kingdom** 

Email: <a href="mailto:procurement@tfgm.com">procurement@tfgm.com</a>

Website: <a href="https://tfgm.com">https://tfgm.com</a>

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government