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Planning

Housing Asset and Tenancy Management

Portsmouth City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Description

Portsmouth City Council is seeking market insight to inform the future procurement of an integrated Housing Asset and Tenancy Management solution. This consultation aims to understand supplier capabilities, innovation potential, and alignment with our strategic priorities including compliance, resident engagement, and data-driven service delivery.

The Council's ICT estate includes several disparate systems. The effectiveness of the current technology solutions to support customer focused service delivery and to provide the integrated insights required to meet Regulatory requirements is sub-optimal.

The Council recognises that change is needed to introduce new tools to better enable customer expectations to be met, to make delivery of services easier for the internal housing team, and to provide integrated insights across housing and housing asset management to enable risks to be managed effectively.

The Council requires a Cloud based, comprehensive, inter-operable, secure, resilient, user-friendly, and accessible Housing Management System and Housing Asset Management system that align to Regulatory requirements and to the Council's Functional and Non-Functional requirements.

The Council may not require a single supplier for both systems, however it is critical that each system is sufficiently inter-operable, with suitably configurable open API provision, to enable integrations to be enabled by the Council and / or its contractors without significant reliance on the successful supplier, or suppliers.

We recognise the experience and innovation that suppliers can bring to these areas. As such PCC would welcome your organisation's market information, which will be used to enable PCC to draw up a high-quality specification that meets the needs of local authority housing and its residents.

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2035
- 9 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKJ31 - Portsmouth

Engagement

Engagement deadline

4 December 2025

Engagement process description

We recognise the experience and innovation that suppliers can bring to these areas. As such PCC would welcome your organisation's market information, which will be used to enable PCC to draw up a high-quality specification that meets the needs of local authority housing and its residents.

A questionnaire for your completion is available via our InTend eSender system:

<https://in-tendhost.co.uk/portsmouthcc/asp/home>

Please complete the sections that relate to the services that you provide.

Subject to the response PCC may wish to engage with you further in an informal discussion. This is purely a market consultation and is in no way an indication of the selection of your organisation or a guarantee of future work.

Organisations participating in the market consultation will not have any advantage over organisations who do not participate in this process. Similarly, organisations not participating in the market consultation will not be disadvantaged.

Contracting authority

Portsmouth City Council

- Public Procurement Organisation Number: PCNL-5714-PRZV

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Portsmouth

PO1 2AL

United Kingdom

Email: procurement@portsmouthcc.gov.uk

Website: <https://in-tendhost.co.uk/portsmouthcc.aspx/home>

Region: UKJ31 - Portsmouth

Organisation type: Public authority - sub-central government