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Award

Provision of Veterinary Services on behalf of the Imported Food Office (Heathrow Airport), London Borough of Hillingdon

London Borough of Hillingdon

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073175

Procurement identifier (OCID): ocds-h6vhtk-04fddd ([view related notices](#))

Published 12 November 2025, 1:03pm

Scope

Description

The London Borough of Hillingdon (Hillingdon) manages imported food and feed controls at London Heathrow Airport's Imported Food Office (IFO). They oversee import controls on nonanimal origin products and fishery products, and issue export certifications for various products leaving the UK. Legislation mandates that Products of Animal Origin (POAO) enter the UK only through approved Border Control Posts (BCP).

The BCP at Heathrow is approved for both human and non-human consumption products, handling items such like fishery products, meat, honey, blood products and hunting trophies.

Hillingdon seeked an Official Veterinary Surgeons (OVS) provider to monitor BCP operations and conduct veterinary checks on POAO. The OVS must be members of the Royal College of Veterinary Surgeons and will work exclusively at the IFO, also assisting with export certification when needed.

The inspections of the two products is required at BCP

facilities at Heathrow:

- Eurobip - Unit 2, X2, Eastern Perimeter Road, TW6 2GE
- Heathrow Perishable Centre - Building 588 Sandringham Road, TW6 3SF

The Contract is for an initial term of three (3) years with an extendable option for a period of two (2) years, giving a total of five (5) years (the Term).

Contract 1. Provision of Veterinary Services on behalf of the Imported Food Office (Heathrow Airport), London Borough of Hillingdon

Supplier

- Senlac Associates

Contract value

- £3,799,365 including VAT

Above the relevant threshold

Award decision date

31 October 2025

Date assessment summaries were sent to tenderers

12 November 2025

Standstill period

- End: 21 November 2025
- 8 working days

Earliest date the contract will be signed

1 December 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

There is a two year extension option available for this contract, this will be subject to review to supplier performance etc

Main procurement category

Services

CPV classifications

- 85200000 - Veterinary services

Contract locations

- UKI74 - Harrow and Hillingdon

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Senlac Associates

- Public Procurement Organisation Number: PJHH-3399-HPRV

Flat 16 Warren House, Beckford Close, Warwick Road

London

W14 8TT

United Kingdom

Email: senlacassociates@gmail.com

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of Veterinary Services on behalf of the Imported Food Office (Heathrow Airport), London Borough of Hillingdon

Contracting authority

London Borough of Hillingdon

- Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

UB8 1UW

United Kingdom

Email: procurement@hillingdon.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government