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Planning

Travel Risk Management Services

Coventry University

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073136

Procurement identifier (OCID): ocds-h6vhtk-05df79 ([view related notices](#))

Published 12 November 2025, 12:05pm

Scope

Reference

PA-FRAM-1705-25-KM

Description

Lot 1: Travel Safety System (Technology Platform & Incident Response)

Lot 1 encompasses the provision of a travel safety system, including a technology platform designed to monitor and manage travellers and travel incidents, alongside 24/7 traveller support and bespoke incident response protocols to support staff and students' travellers.

Lot 2: Travel Risk Consultancy Services

Lot 2 covers travel risk advisory and consultancy services, including support for travel risk assessment for higher risk travel, travel risk policy support, staff and student training, and ongoing advice to support safe international travel and overseas operations at Coventry University Group.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=993544680>

Commercial tool

Establishes a framework

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 16 March 2026 to 15 March 2029
- Possible extension to 15 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 63515000 - Travel services

Contract locations

- UKG33 - Coventry

Engagement

Engagement deadline

11 November 2025

The engagement was carried out before this notice was published.

Engagement process description

Informal PME discussions with suppliers attending the Universities Safety and Health Association Conference.

The current context and needs of the Group, and how the market and technology have changed since the University last tendered for such services. The higher education sector is currently facing significant financial pressures, presenting ongoing constraints on budgets and resources, as well as a (probably) temporary reduction in travel activity. As a result, there is a heightened need to ensure that every expenditure delivers maximum value for money. Flexibility in delivery and clear value for money matters more than ever.

We require services that are tailored to our specific requirements and that fit in with what we already have in place. By harmonising new solutions with existing systems and processes, we can address our needs while making the most of current resources, leading to a more joined-up and effective result.

We have made progress under the previous contract in getting the engagement of academics and professional services with travel risk and the high level of satisfaction we have from colleagues with the current arrangements. It is important this procurement builds on this success. Any future supplier needs to understand the needs of universities and research institutions. That means being flexible with schedules, open about what we need and mindful of the options and unique pressures faced by academic colleagues.

Contracting authority

Coventry University

- Public Procurement Organisation Number: PMMH-2339-NMGH

Priory Street

Coventry

CV1 5FB

United Kingdom

Email: procurement@coventry.ac.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government