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Contract

Artifax Event Management for Theatre, Halls & Museums

Hull City Council

F03: Contract award notice

Notice identifier: 2025/S 000-073085

Procurement identifier (OCID): ocids-h6vhtk-05dabf

Published 12 November 2025, 11:19am

Section I: Contracting authority

I.1) Name and addresses

Hull City Council

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

Contact

Joe Scarfe

Email

joe.scarfe@hullcc.gov.uk

Country

United Kingdom

Region code

UKE11 - Kingston upon Hull, City of

National registration number

168524345

Internet address(es)

Main address

<https://www.hull.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104102>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Artifax Event Management for Theatre, Halls & Museums

Reference number

Joe/S2025

II.1.2) Main CPV code

- 72268000 - Software supply services

II.1.3) Type of contract

Services

II.1.4) Short description

Hull City Council (The Authority) has directly awarded a contract for The provision of Artifax Event Management Software for Theatre, Halls & Museums via the Crown Commercial Service G-Cloud 14 Framework Agreement (RM1557.14)

The contract start date is 1st September 2025 for an initial period of 2 years, ending 31st August 2027, with an option to extend for one period of 12 months. The Authority has estimated the overall value of the services to be approximately £69,850.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £69,850

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE11 - Kingston upon Hull, City of

II.2.4) Description of the procurement

Hull City Council (The Authority) has directly awarded a contract for The provision of Artifax Event Management Software for Theatre, Halls & Museums via the Crown Commercial Service G-Cloud 14 Framework Agreement (RM1557.14)

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-071186](#)

Section V. Award of contract

Contract No

1

Title

Provision of Artifax Event Management Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Artifax Software Limited

5th Floor, 167-169 Great Portland Street

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £69,850

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Town Clerk

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

Country

United Kingdom