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Award

Cloud Managed Services for the Provision of Income Management Software

CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-073079

Procurement identifier (OCID): ocds-h6vhtk-05967f (view related notices)

Published 12 November 2025, 11:07am

Scope

Reference

ADD/PU/KM/24/36

Description

Tender for the implementation and access to a cloud-managed income management software platform together with all associated support

Contract 1. Cloud Managed Services for the Provision of Income

Management Software

Supplier

• Civica UK Limited

Contract value

- £144,107 excluding VAT
- £172,928 including VAT

Above the relevant threshold

Award decision date

12 November 2025

Date assessment summaries were sent to tenderers

12 November 2025

Standstill period

- End: 21 November 2025
- 8 working days

Earliest date the contract will be signed

24 November 2025

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 August 2031
- 5 years, 3 months

Description of possible extension:

Option to extend for further period(s) of 27 months at the Authority's discretion

Main procurement category

Services

CPV classifications

72212442 - Financial systems software development services

Contract locations

• UK - United Kingdom

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Civica UK Limited

• Companies House: 01628868

• Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: enquiries@civica.co.uk

Website: https://www.civica.com/en-gb

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Cloud Managed Services for the Provision of Income Management Software

Contracting authority

CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST

• NHS Organisation Data Service: RGT

Hills Road

Cambridge

CB2 0QQ

United Kingdom

Contact name: Eos Wong

Telephone: +44 7719 412765

Email: eos.wong1@nhs.net

Website: https://www.cuh.nhs.uk/

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government