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Award

## **Cloud Managed Services for the Provision of Income Management Software**

CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073079

Procurement identifier (OCID): ocds-h6vhtk-05967f ([view related notices](#))

Published 12 November 2025, 11:07am

### **Scope**

### **Reference**

ADD/PU/KM/24/36

### **Description**

Tender for the implementation and access to a cloud-managed income management software platform together with all associated support

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## **Contract 1. Cloud Managed Services for the Provision of Income**

## **Management Software**

### **Supplier**

- Civica UK Limited

### **Contract value**

- £144,107 excluding VAT
- £172,928 including VAT

Above the relevant threshold

### **Award decision date**

12 November 2025

### **Date assessment summaries were sent to tenderers**

12 November 2025

### **Standstill period**

- End: 21 November 2025
- 8 working days

### **Earliest date the contract will be signed**

24 November 2025

## **Contract dates (estimated)**

- 1 June 2026 to 31 May 2029
- Possible extension to 31 August 2031
- 5 years, 3 months

Description of possible extension:

Option to extend for further period(s) of 27 months at the Authority's discretion

## **Main procurement category**

Services

## **CPV classifications**

- 72212442 - Financial systems software development services

## **Contract locations**

- UK - United Kingdom

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## **Information about tenders**

- 3 tenders received
- 3 tenders assessed in the final stage:
  - 2 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### Civica UK Limited

- Companies House: 01628868
- Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: [enquiries@civica.co.uk](mailto:enquiries@civica.co.uk)

Website: <https://www.civica.com/en-gb>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Cloud Managed Services for the Provision of Income Management Software

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## **Contracting authority**

### **CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST**

- NHS Organisation Data Service: RGT

Hills Road

Cambridge

CB2 0QQ

United Kingdom

Contact name: Eos Wong

Telephone: +44 7719 412765

Email: [eos.wong1@nhs.net](mailto:eos.wong1@nhs.net)

Website: <https://www.cuh.nhs.uk/>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government