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Award

## City Centre Wardens for Wrexham

Wrexham County Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-073029

Procurement identifier (OCID): ocids-h6vhtk-05988e ([view related notices](#))

Published 12 November 2025, 9:44am

### Scope

### Reference

Proc 24-272

### Description

Wrexham County Borough Council (WCBC) has provisionally appointed a sole Contractor to provide a City Centre Warden service. The Contractor will provide a reliable, accurate, prompt and dependable service that is helpful and responsive to the needs of the public and Wrexham County Borough Council. The successful Contractor will be expected to provide the Council with two 'wardens' for a minimum of 80 hours per week (40 hours per warden). In delivering the service the City Centre Wardens will work collaboratively with partners to identify and diffuse anti-social behaviour (ASB). They will liaise with a range of partners including business owners, door staff and the emergency services to ensure that Wrexham's City Centre is welcoming and safe to visit.

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## **Contract 1. City Centre Wardens**

### **Supplier**

- CHASE SERVICES GROUP LTD

### **Contract value**

- £225,000 excluding VAT
- £270,000 including VAT

Above the relevant threshold

### **Award decision date**

12 November 2025

### **Date assessment summaries were sent to tenderers**

12 November 2025

### **Standstill period**

- End: 21 November 2025
- 8 working days

## **Earliest date the contract will be signed**

27 November 2025

## **Contract dates (estimated)**

- 1 December 2025 to 31 March 2028
- 2 years, 4 months

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

Throughout the Contract Term it may be necessary for WCBC to increase the weekly hours beyond the specified 80 hours (40 hours per warden). This may happen when events are held within the City Centre or if additional support is required by WCBC to support potential security threats, anti-social behaviour or if the PSPO boundary expands. For example, this may include sports events, music events, markets, festivals, or threatening behaviour from members of the public. Please note that the above is not an exhaustive list.

At the time of tender Wrexham County Borough Council (WCBC) intends to purchase the service detailed within this tender and its attachments, however, it may be possible that throughout the term of the Contract WCBC receives additional funding that will allow for an increase in service provision / units / or equivalent supplied through this Contract.

Where additional funding becomes available, regardless of its source, WCBC may request the successful Tenderer to increase the number of hours and / or personnel supplied through this Contract.

Please note that WCBC cannot guarantee that there will be any sort of increase in service provision during the Contract term. .

## **CPV classifications**

- 79710000 - Security services

## **Contract locations**

- UKL23 - Flintshire and Wrexham

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## **Information about tenders**

- 6 tenders received
- 6 tenders assessed in the final stage:
  - 5 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

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## Supplier

### **CHASE SERVICES GROUP LTD**

- Public Procurement Organisation Number: PDMX-5898-ZRMJ

250A High Road

Ilford

IG1 1YS

United Kingdom

Email: [info@chasegroup.co.uk](mailto:info@chasegroup.co.uk)

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. City Centre Wardens

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## Contracting authority

**Wrexham County Borough Council**

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: [procurement@wrexham.gov.uk](mailto:procurement@wrexham.gov.uk)

Website: <https://www.wrexham.gov.uk/>

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales