

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/072963-2025>

Award

A User Led Approach to Developing Social Care Data Standards and Data Sharing Use Cases in Wales

Social Care Wales

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072963

Procurement identifier (OCID): ocds-h6vhtk-0581a2 ([view related notices](#))

Published 11 November 2025, 4:48pm

Scope

Description

We are seeking a suitably skilled and experienced supplier to define and deliver a user-led approach to developing Minimum Operating Data Standards (MODS) for social care in Wales. This will involve deep engagement with stakeholders, identification and prioritisation of use cases, and development of a structured Data Catalogue to inform the Fast Healthcare Interoperability Resource (FHIR) framework. This contract will be split across the following phases: Phase 1: Engagement and Discovery Phase 2: Further Development and Implementation Note: Social Care Wales will commission FHIR expertise through a separate contract. While both the successful supplier of this tender and the FHIR experts will have distinct areas of responsibility, they will be expected to work in close collaboration to ensure alignment between the development of the MODS and its mapping to the HL7 FHIR framework. This joint approach will ensure that technical compatibility is built in from the outset and that both strands of work progress in a coordinated, efficient manner.

Contract 1. A User Led Approach to Developing Social Care Data Standards and Data Sharing Use Cases in Wales

Supplier

- Better Group Limited trading as BetterGov

Contract value

- £228,000 excluding VAT
- £273,600 including VAT

Above the relevant threshold

Award decision date

11 November 2025

Date assessment summaries were sent to tenderers

11 November 2025

Standstill period

- End: 20 November 2025
- 8 working days

Earliest date the contract will be signed

28 November 2025

Contract dates (estimated)

- 1 December 2025 to 31 March 2026
- Possible extension to 31 March 2027
- 1 year, 4 months

Description of possible extension:

Phase 2 – If extended, will run for a further 12 months

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 85000000 - Health and social work services
- 79410000 - Business and management consultancy services

Contract locations

- UKL - Wales

Information about tenders

- 7 tenders received
- 7 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 6 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Better Group Limited trading as BetterGov

- Public Procurement Organisation Number: PXVQ-5829-DNYQ

1 Wildwood Terrace

London

NW3 7HT

United Kingdom

Email: matt@bettergov.co.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. A User Led Approach to Developing Social Care Data Standards and Data Sharing Use Cases in Wales

Contracting authority

Social Care Wales

- Public Procurement Organisation Number: PTTZ-7468-NYRQ

South Gate House

Cardiff

CF10 1EW

United Kingdom

Contact name: Procurement Team

Email: procurement@socialcare.wales

Website: <http://www.socialcare.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales