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Tender

## **Planned preventative maintenance and reactive emergency callouts for the repair and replacement of cold-water booster pumps**

Southern Housing

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072914

Procurement identifier (OCID): ocds-h6vhtk-056493 ([view related notices](#))

Published 11 November 2025, 3:48pm

### **Scope**

### **Reference**

SH2024078

### **Description**

Planned Preventative Maintenance and reactive emergency call-outs for the repair and replacement of Water Booster Sets located within communal blocks/schemes, throughout all Southern Housing residential infrastructure. Please refer to specification for further details.

### **Total value (estimated)**

- £1,400,000 excluding VAT

- £1,680,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

Option to extend for a further 5 years with a staggered approach. At the end of Year 3, following benchmarking and performance assessment, offer two years (7 in total), at end of Year 5, same conditions and offer 2 years (9 in total) and at end of Year 8, offer one year if performance satisfactory

### **Main procurement category**

Services

### **CPV classifications**

- 50000000 - Repair and maintenance services

### **Contract locations**

- UK - United Kingdom
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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

2 December 2025, 12:00pm

### **Tender submission deadline**

9 December 2025, 12:00pm

### **Submission address and any special instructions**

<https://www.mytenders.co.uk>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

**Award decision date (estimated)**

12 March 2026

**Recurring procurement**

Publication date of next tender notice (estimated): 31 March 2035

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**Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Cost - Price Framework (Schedule 6)	The maximum weighted score will be awarded to the least expensive bid. The remaining bids will be scored proportionally based upon their proximity to the lowest bid.	Cost	60.00%
Quality - Question 2	Question 2 - Service Delivery	Quality	15.00%
Quality - Question 3	Question 3 - Quality and Performance	Quality	10.00%
Quality - Question 4	Question 4 - Health and Safety	Quality	10.00%
Quality Question 1	Question 1 - Mobilisation and Resources	Quality	5.00%

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**Other information****Conflicts assessment prepared/revised**

Yes

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## Procedure

### Procedure type

Open procedure

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## Contracting authority

### Southern Housing

- Mutuels Public Register: 8983

B800 Guillat Drive, Kent Science Park

Sittingbourne

ME9 8GU

United Kingdom

Contact name: Emilie Kemsley

Email: [emilie.kemsley@southernhousing.org.uk](mailto:emilie.kemsley@southernhousing.org.uk)

Website: <http://www.southernhousing.org.uk>

Region: UKJ43 - Kent Thames Gateway

Organisation type: Public authority - sub-central government