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Award

Provision of Asset Management Software

MIDLAND HEART LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072839

Procurement identifier (OCID): ocids-h6vhtk-054625 ([view related notices](#))

Published 11 November 2025, 2:27pm

Scope

Description

Midland Heart is seeking to procure a new Asset Management System to support the delivery of our Asset Management Strategy and our forthcoming corporate plan, "Tenants at Heart" 2026-2030.

This procurement represents a strategic opportunity to modernise and replace core systems that underpin our Asset Investment Strategy. Our key objectives are to drive operational efficiency by eliminating off-system processes and manual workarounds, while significantly enhancing the tenant journey and overall tenant experience.

This initiative forms a critical part of our internal project, "Knowing our Properties", which focuses on strengthening our data, intelligence, and information systems to deliver better, more informed services for our tenants.

The asset management software must adhere to industry best practices and be fully supported by a third-party provider. The system should be a proven, largely "off-the-shelf" solution already in use by other comparable Housing Associations. It must offer a clear and ongoing development plan aligned with the requirements of the Social Housing sector, including the ability to adapt to future legislative and business changes / needs.

Contract 1. Provision of Asset Management System

Supplier

- [Asprey Management Solutions Limited](#)

Contract value

- £352,750 excluding VAT
- £423,300 including VAT

Above the relevant threshold

Award decision date

7 September 2025

Date assessment summaries were sent to tenderers

7 September 2025

Standstill period

- End: 20 November 2025
- 8 working days

Earliest date the contract will be signed

22 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 September 2030
- Possible extension to 30 September 2035
- 9 years, 10 months

Description of possible extension:

5 optional extensions of 12 months

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Information about tenders

- 8 tenders received
- 8 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 7 suppliers unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Supplier

Asprey Management Solutions Limited

- Companies House: 04482788

KINGS LYNN INNOVATION CENTRE, INNOVATION DRIVE

KING'S LYNN

PE30 5BY

United Kingdom

Telephone: 03304609752

Email: financeteam@aspreysolutions.co.uk

Region: UKH16 - North and West Norfolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of Asset Management System

Contracting authority

MIDLAND HEART LIMITED

- Companies House: IP30069R

20 Bath Row

Birmingham

B15 1LZ

United Kingdom

Email: commercial.team@midlandheart.org.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government